

ALABAMA MEDICAID AGENCY
PROGRAM INTEGRITY DIVISION

REVIEW PROCESS

Provider Review/RAC Unit

Below outlines the review process utilized by Alabama Medicaid's Provider Review/RAC Unit:

Provider Selection/Referral

- Referrals from Medicaid Programs, other Agencies and Individuals
- Complaints
- Provider Professional Exception Reports
- Follow-up Review from a Previous Audit

Request Records/Documentation from provider

Review Records/ Documentation submitted by provider

Draft Audit Letter to provider

- Additional Documentation can be submitted by provider
- Informal Conference (requested by provider)

Final Audit Letter to provider

- Recoupment Amount Requested/Instructions
- Fair Hearing Request Instructions
- Corrective Action Plan (CAP) to be completed by provider
- Provider Education Referral