

Alabama Medicaid Text Notifications

How to Opt-In using an iPhone

Step 1: Go to iMessages. 


Step 2: Create a new message by pushing 

Step 3: Type **888777** at 

Step 4: Type **ALPROVIDERS** at 

Step 5: Push  to send.

How to Opt-In using an Android

Step 1: Go to Messages 

Step 2: Create a new message by pushing 

Step 3: Type **888777** at 

Step 4: Type **ALPROVIDERS** at 

Step 5: Push "Send" or 

Please check with your mobile device carrier to find out if data and messaging rates will apply.

[Terms](#) and [Privacy](#) can be found at nixle.com.

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Questions & Answers

- **What is Nixle?**
Nixle is a part of Everbridge. Alabama Medicaid works with Everbridge to send trusted info through text message. Nixle is a secure web app that keeps your info private. This means Nixle will not provide Alabama Medicaid with your name or phone number. Everbridge and Nixle will not use your personal information. See [Privacy Policy](#) for details.
- **What messages will I get from Nixle?**
You will only get text messages sent by Alabama Medicaid through Nixle.
- **Do I have to register my email to use Nixle?**
No. Alabama Medicaid will not ask recipients to register an email with Nixle. If you want, Nixle will let you create a free Nixle account online. This account will let you see all Alabama Medicaid messages and alerts that you have opted-in to.
- **Can anyone track my location by using the system?**
No. Nixle and Alabama Medicaid will not track a recipient. See [Privacy Policy](#) for more details.
- **What do you do with my contact information? Will third parties contact me?**
Info shared by recipients with Nixle is secure. Nixle and Alabama Medicaid will not sell or publish identifiable health info or personal info to third parties. See [Terms of Services](#) and [Privacy Policy](#) for more details.
- **Can I respond to a message?**
No. Recipients will only be able to get text messages.
- **How do I stop getting text messages from Alabama Medicaid?**
Text **STOP** to **888777** if you want to stop getting text messages from Alabama Medicaid.
- **I stopped getting messages but want to get messages again.**
You can opt-in again by texting **ALPROVIDERS** to **888777**.