

# AMMIS Provider Enrollment Web Portal User Manual

Date Modified: 05/10/2023

Alabama Medicaid Agency 501 Dexter Avenue Montgomery, Alabama 36104

Gainwell Technologies 301 Technacenter Drive Montgomery, Alabama 36117

# **Table of Contents**

TABL	E OF COI	NTENTS	.II	
1 DOCUMENT CONTROL				
	1.1	DOCUMENT INFORMATION PAGE	.1	
	1.2	AMENDMENT HISTORY	.1	
	1.3	RELATED DOCUMENTATION	.4	
2	INTRODI	ICTION		
_		ALABAMA MEDICAID PROVIDER ENROLLMENT WEB PORTAL OVERVIEW		
	2.2	ALABAMA MEDICAID PROVIDER ENROLLMENT WEB PORTAL USER MANI	_	
	2.2	OBJECTIVEOBJECTIVE		
3	ΔΙΔΒΔΜ	A MEDICAID PROVIDER ENROLLMENT WEB PORTAL OVERVIEW		
•	3.1	INTRODUCTION TO THE ALABAMA MEDICAID PROVIDER ENROLLMENT V		
	J. 1	PORTAL		
	3.2	AUDIENCE		
	3.3	PURPOSE		
	3.4	SUPPORTING DOCUMENTATION		
4	_	A MEDICAID PROVIDER WEB PORTAL NAVIGATION		
4				
	4.1	WEB BROWSER SETUP		
	4.2	NAVIGATION BUTTONS		
	4.3	PERSONAL COMPUTER RECOMMENDATIONS		
	4.4	SCREEN DISPLAY FEATURES		
	4.5	WEB ADDRESS		
	4.6	USER IDS AND PASSWORDS	-	
	4.7	RESETTING PASSWORDS		
	4.8	CONNECTION TIMEOUT	.8	
5	<b>SYSTEM</b>	WIDE COMMON TERMINOLOGY AND LAYOUTS	.9	
	5.1	PAGE LAYOUT	.9	
	5.2	FUNCTIONS	11	
6	ALABAM	A MEDICAID PROVIDER ENROLLMENT WEB PORTAL	12	
	6.1	HOME PAGE	12	
	6.1.1	Home Page Narrative	12	
	6.1.2	Home Page Panel Layout	13	
	6.1.3	Home Page Field Descriptions	13	
	6.1.4	My Home Panel Field Edit Error Codes		
	6.1.5	My Home Panel Extra Features		
	6.2	PROVIDER ENROLLMENT: WELCOME	15	
	6.2.1	Provider Enrollment: Welcome Page Narrative		
	6.2.2	Provider Enrollment: Welcome Page Layout		
	6.2.3	Provider Enrollment: Welcome Page Field Descriptions		
	6.2.4	Provider Enrollment: Welcome Page Field Edit Error Codes		
	6.2.5	Provider Enrollment: Welcome Page Extra Features		
	6.3	PROVIDER ENROLLMENT: REQUEST INFORMATION		
	6.3.1	Provider Enrollment: Request Information Page Narrative		
	6.3.2	Provider Enrollment: Request Information Page Layout		
	6.3.3	Provider Enrollment: Request Information Page Field Descriptions		
	6.3.4 6.3.5	Provider Enrollment: Request Information Field Edit Error Codes		
	6.4	Provider Enrollment: Request Information Page Extra Features		
	U. <del>4</del>	FINOVIDED ENDOLLMENT. DEQUEST INFURMATION	∠∪	

6.4.1	Provider Enrollment: Request Information – Individual Within Group Selection Pag	
6.4.2	Provider Enrollment: Request Information – Individual Within Group Selection Pag	ge Layout
6.4.3	Provider Enrollment: Request Information – Individual Within Group Selection Page Descriptions	ge Field
6.4.4	Provider Enrollment: Request Information – Individual Within Group Selection Pagerror Codes	
6.4.5	Provider Enrollment: Request Information – Individual Within Group Selection Pag Features	21
6.4.6	Provider Enrollment: Request Information – OPR Selection Page Layout	
6.4.7	Provider Enrollment: Request Information – OPR Selection Page Field Description	s 21
6.5	PROVIDER ENROLLMENT: SPECIALTIES	22
6.5.1	Provider Enrollment: Specialties Page Narrative	22
6.5.2	Provider Enrollment: Specialties Page Layout	
6.5.3	Provider Enrollment: Specialties Page Field Descriptions	
6.5.4	Provider Enrollment: Specialties Page Field Edit Error Codes	
6.5.5	Provider Enrollment: Specialties Page Extra Features	
6.6	PROVIDER ENROLLMENT: PROVIDER IDENTIFICATION	25
6.6.1	Provider Enrollment: Provider Identification Page Narrative	25
6.6.2	Provider Enrollment: Provider Identification Page Layout	25
6.6.3	Provider Enrollment: Provider Identification Page Field Descriptions	
6.6.4	Provider Enrollment: Provider Identification Page Field Edit Error Codes	30
6.6.5	Provider Enrollment: Provider Identification Page Extra Features	
6.7	PROVIDER ENROLLMENT: ADDRESSES	32
6.7.1	Provider Enrollment: Addresses Page Narrative	32
6.7.2	Provider Enrollment: Addresses Page Layout	32
6.7.3	Provider Enrollment: Addresses Page Field Descriptions	
6.7.4	Provider Enrollment: Addresses Page Field Edit Error Codes	36
6.7.5	Provider Enrollment: Addresses Page Extra Features	37
6.8	PROVIDER ENROLLMENT: OTHER INFORMATION	38
6.8.1	Provider Enrollment: Other Information Page Narrative	38
6.8.2	Provider Enrollment: Other Information Page Layout	38
6.8.3	Provider Enrollment: Other Information Page Field Descriptions	39
6.8.4	Provider Enrollment: Other Information Page Field Edit Error Codes	40
6.8.5	Provider Enrollment: Other Information Page Extra Features	
6.9	PROVIDER ENROLLMENT: DISCLOSURES	41
6.9.1	Provider Enrollment: Disclosures Page Narrative	41
6.9.2	Provider Enrollment: Disclosures Page Layout	41
6.9.3	Provider Enrollment: Disclosures Page Field Descriptions	43
6.9.4	Provider Enrollment: Disclosures Page Field Edit Error Codes	44
6.9.5	Provider Enrollment: Disclosures Page Extra Features	
6.10	PROVIDER ENROLLMENT: AGREEMENT	45
6.10.1	Provider Enrollment: Agreement Page Narrative	45
6.10.2	Provider Enrollment: Agreement Page Layout	46
6.10.3	Provider Enrollment: Agreement Page Field Descriptions	47
6.10.4	Provider Enrollment: Agreement Page Field Edit Error Codes	48
6.10.5	Provider Enrollment: Agreement Page Extra Features	
6.11	PROVIDER ENROLLMENT: SUMMARY	49
6.11.1	Provider Enrollment: Summary Page Narrative	49
6.11.2	Provider Enrollment: Summary Page Layout	49
6.11.3	Provider Enrollment: Summary Page Field Descriptions	52
6.11.4	Provider Enrollment: Summary Page Field Edit Error Codes	53
6.11.5	Provider Enrollment: Summary Page Extra Features	53
6 12	PROVIDER ENROLLMENT: ENROLLMENT CREDENTIALS	54

6.12.1	Provider Enrollment: Enrollment Credentials Page Narrative	
6.12.2	Provider Enrollment: Enrollment Credentials Page Layout	
6.12.3	Provider Enrollment: Enrollment Credentials Page Field Descriptions	
6.12.4	Provider Enrollment: Enrollment Credentials Page Field Edit Error Codes	
6.12.5	Provider Enrollment: Enrollment Credentials Page Extra Features	
6.13	PROVIDER ENROLLMENT: RESUME ENROLLMENT	56
6.13.1	Provider Enrollment: Resume Enrollment Page Narrative	
6.13.2	Provider Enrollment: Resume Enrollment Page Layout	56
6.13.3	Provider Enrollment: Resume Enrollment Page Field Descriptions	56
6.13.4	Provider Enrollment: Resume Enrollment Page Field Edit Error Codes	
6.13.5	Provider Enrollment: Resume Enrollment Page Extra Features	57
6.14	PROVIDER ENROLLMENT: ENROLLMENT STATUS	58
6.14.1	Provider Enrollment: Enrollment Status Page Narrative	58
6.14.2	Provider Enrollment: Enrollment Status Page Layout	58
6.14.3	Provider Enrollment: Enrollment Status Field Descriptions	58
6.14.4	Provider Enrollment: Enrollment Status Page Field Edit Error Codes	58
6.14.5	Provider Enrollment: Enrollment Status Page Extra Features	58
6.15	PROVIDER EFT ENROLLMENT: EFT ENROLLMENT PAGE	59
6.15.1	Provider EFT Enrollment: EFT Enrollment Page Layout	59
6.15.2	Provider EFT Enrollment: EFT Enrollment Page Field Descriptions	60
6.15.3	Provider EFT Enrollment: EFT Enrollment Field Edit Error Codes	61
6.15.4	Provider EFT Enrollment: EFT Enrollment Page Extra Features	62
6.16	PROVIDER ERA ENROLLMENT: WELCOME	63
6.16.1	Provider ERA Enrollment: Welcome Page Narrative	63
6.16.2	Provider ERA Enrollment: Welcome Page Layout	63
6.16.3	Provider ERA Enrollment: Welcome Page Field Descriptions	63
6.16.4	Provider ERA Enrollment: Welcome Page Field Edit Error Codes	63
6.16.5	Provider ERA Enrollment: Welcome Page Extra Features	63
6.17	PROVIDER ERA ENROLLMENT: ERA ENROLLMENT	64
6.17.1	Provider ERA Enrollment: ERA Enrollment Page Narrative	64
6.17.2	Provider ERA Enrollment: ERA Enrollment Page Layout	64
6.17.3	Provider ERA Enrollment: ERA Enrollment Page Field Descriptions	65
6.17.4	Provider ERA Enrollment: ERA Enrollment Field Edit Error Codes	67
6.17.5	Provider ERA Enrollment: ERA Enrollment Page Extra Features	67
6.18	PROVIDER ERA ENROLLMENT: AGREEMENT	
6.18.1	Provider ERA Enrollment: Agreement Page Narrative	68
6.18.2	Provider ERA Enrollment: Agreement Page Layout	69
6.18.3	Provider Enrollment: Agreement Page Field Descriptions	69
6.18.4	Provider ERA Enrollment: Agreement Page Field Edit Error Codes	
6.18.5	Provider ERA Enrollment: Agreement Page Extra Features	
6.19	PROVIDER ERA ENROLLMENT: SUMMARY	
6.19.1	Provider ERA Enrollment: Summary Page Narrative	
6.19.2	Provider ERA Enrollment: Summary Page Layout	
6.19.3	Provider ERA Enrollment: Summary Page Field Descriptions	
6.19.4	Provider ERA Enrollment: Summary Page Field Edit Error Codes	
6.19.5	Provider ERA Enrollment: Summary Page Extra Features	
6.20	PROVIDER ERA ENROLLMENT: TRACKING INFORMATION	
6.20.1	Provider ERA Enrollment: Tracking Information Page Narrative	
6.20.2	Provider ERA Enrollment: Tracking Information Page Layout	
6.20.3	Provider ERA Enrollment: Tracking Information Page Field Descriptions	
6.20.4	Provider ERA Enrollment: Tracking Information Page Field Edit Error Codes	
6.20.5	Provider ERA Enrollment: Tracking Information Page Extra Features	
HELD	5	74

7

#### 1 DOCUMENT CONTROL

The latest version of this document is stored **electronically**. Any printed copy has to be considered an uncontrolled copy.

#### 1.1 DOCUMENT INFORMATION PAGE

Required Information	Definition
Document Title	Alabama Provider Enrollment Web Portal User Manual Document
Version:	17.0
Location:	https://pwb.alxix.slg.eds.com/alxix/Subsystem/utils/DocDescription.asp?Folder=/./Subsystem/Prov%20Enroll%20Portal/User%20Manual
Owner:	Gainwell / Agency
Date Last Reviewed:	05/10/2023

#### 1.2 AMENDMENT HISTORY

The following Amendment History log contains a record of changes made to this document:

Date	Document Version	Author	Reason for the Change	Changes (Section, Page(s) and Text Revised)
07/25/2011	0.1	Linda Hanks, Cyndi Crockett, Mark Bonner	Initial draft of document	
08/17/2011	0.2	Linda Hanks, Cyndi Crockett, Mark Bonner	Revised document based on walkthrough with Agency held on 07/28/2011.	
09/06/2011	1.0	Linda Hanks, Cyndi Crockett, Mark Bonner	Agency approved	
05/29/2012	2.0	Marcia Conner	Implementaiton of Address Standardization for CO 8143.	Update Section 6.7 Provider Enrollment: Addresses Panel
05/08/2013	3.0	Marcia Conner	Application of CO 10719 Application of CO 10782	Section 6.11.1 Provider Enrollment: Agreement Page Narrative and and 6.11.2 Provider Enrollment: Agreement Page Layout Section 6.5.2 Provider Enrollment: Specialities Page Layout updated.
			Application of CO 10924	Section 6.9.2 Provider Enrollment: Other Information Panel layout and 6.93 Field descriptions updated.

Date	Document Version	Author	Reason for the Change	Changes (Section, Page(s) and Text Revised)
10/24/2014	4.0	M. Spear	Application of CO 10300	Update Provider Enrollment: Welcome Page, Request Information – Individual Within a Group, Provider Identification, Provider Agreement Page, Provider Addresses, Bank Information, Enrollment Credentials, Resume Enrollment, Enrollment Status
07/21/2015	5.0	M. Spear	Application of ACA III production change orders	CO 12211 – Updates to the following Existing Panels.  Home Page, Provider Enrollment – Welcome Page, Provider Enrollment – Request Information, Provider Enrollment – Specialities, Provider Enrollment –Provider Identification, Provider Enrollment –Addresses, Provider Enrollment –Other Information, Provider Enrollment –Agreement page, Provider Enrollment – Summary Page.  Deleted Provider Enrollmlent – Banking Information page CO 12211 – Addition of New EFT Panels.  CO 12211 – Addition of New ERA panels.
04/27/2016	6.0	M. Spear	Application of Production CO 12851	
10/13/2017	7.0	M. Spear	Application of CO 14266	Updated screen layouts for the Provider Enrollment: Welcome, Request Information, Provider Identification, Addresses panels.
12/20/2017	8.0	M. Spear	Application of CO 14192	Modify references to HP/HPE to DXC:
04/01/2018	9.0	J. Watson	Applicaiton of CO 14873	Redact PHI/PII as well as non-public test data. Updated screen layouts for:

Date	Document Version	Author	Reason for the Change	Changes (Section, Page(s) and Text Revised)
				6.11.2 - Provider Enrollment: Agreement Page Layout 6.12.2 - Provider Enrollment: Summary Page Layout
				6.13.2 - Provider Enrollment: Enrollment Credentials Layout
				6.18.2 - Provider EFT Enrollment: Agreement Page Layout
				6.19.2 - Provider EFT Enrollment: Summary Page Layout
				6.21.2 - Provider EFT Enrollment: Cover Page Layout
				6.24.2 - Provider ERA Enrollment: Agreement Page Layout 6.25.2 - Provider ERA Enrollment: Summary Page Layout
11/15/2018	10.0	M.Spear	Application of CO 14968	6.17.2 Provider EFT Enrollment Page Layout- update field edit error messages
11/28/2018	11.0	Ι Δηρικατίου οτ (1)		6.5.4 Provider Enrollment Specialties- edit field edit error messages
11/04/2019	12.0	M. Spear	Application of CO 15699	6.3 – Provider Enrollment Request Information – Update layout. 6.4 - Provider Enrollment Request Information – Individual within Group - Update layout, field descriptions 6.4 - Provider Enrollment Request Information –OPR Selection Page- update
20/00/000	40.0			layout
09/30/2020	13.0	Laura Powell	General updates  Conversion from DXC	5.1, 6.3 – Updated layouts.
12/11/2020	14.0	Marcia Spear	to Gainwell branding	
04/09/2021	15.0	Laura Powell	Application of CO 16518	6.8 – Provider Enrollment – Other Information – Updated layout, field descriptions, and edits

Date	Document Version	Author	Reason for the Change	Changes (Section, Page(s) and Text Revised)
				6.11 – Provider Enrollment – Summary Page – Updated layout
5/25/2022	16.0	Laura Powell	Application of CO 16598	Updated screenshots to reflect change from DXC to Gainwell throughout.
5/10/2023	17.0	Laura Powell	Application of COs	CO 17546 Sections 6.1.1, 6.1.2, 6.1.3 – Removed EFT Enrollment Application Removed all EFT Enrollment Application sections Added Section 6.15 – EFT Enrollment Page  CO 17765 Section 6.10.2 and 6.11.2 – Updated layout  CO 17248 – Updated Section 4.1  Section 4.5 – Added Enrollment Portal Web Address

# 1.3 RELATED DOCUMENTATION

Document	Description	url
Alabama Glossary and Acronyms	This document provides the user with a listing of commonly used terms and acronyms related to the Title XIX program for Alabama.	https://pwb.alxix.slg.eds.com/alxix/ Click on Alabama Glossary and Acronyms under Quick Access to Featured Links

### 2 INTRODUCTION

# 2.1 ALABAMA MEDICAID PROVIDER ENROLLMENT WEB PORTAL OVERVIEW

The Alabama Medicaid Provider Enrollment Web Portal allows new providers to enroll with Alabama Medicaid and allows existing providers to update address and phone number information. This user manual is designed to cover the information necessary to perform the tasks associated with the Alabama Medicaid Provider Enrollment Web Portal.

This manual covers the following:

- Alabama Medicaid Provider Enrollment Web Portal Overview
- Alabama Medicaid Provider Enrollment Web System Navigation
- System Wide Common Terminology and Layouts
- Alabama Medicaid Provider Enrollment Web Pages
- Help

# 2.2 ALABAMA MEDICAID PROVIDER ENROLLMENT WEB PORTAL USER MANUAL OBJECTIVE

The purpose of the Alabama Medicaid Provider Enrollment Web Portal User Manual is to provide Alabama Medicaid providers with detailed descriptions of the online system, including page field descriptions, page functionality descriptions and graphical representations of pages.

# 3 ALABAMA MEDICAID PROVIDER ENROLLMENT WEB PORTAL OVERVIEW

# 3.1 INTRODUCTION TO THE ALABAMA MEDICAID PROVIDER ENROLLMENT WEB PORTAL

The Alabama Medicaid Provider Enrollment Web Portal allows providers to enroll with Medicaid as a new provider, check status of a submitted application, make corrections as determined by Provider Enrollment staff on submitted applications, and change address and phone number information on existing providers.

The Web Portal has been developed by Gainwell Technologies (Gainwell) for Alabama Medicaid and is offered at no cost to their providers. This site is available 24-hours a day, seven days a week, excluding time for scheduled maintenance.

#### 3.2 AUDIENCE

The information described in this document is designed for new providers requesting enrollment in the program and by providers already enrolled with Alabama Medicaid.

#### 3.3 PURPOSE

This document equips the provider with the necessary steps to access the Web Portal, navigate the Web Portal, enroll with Alabama Medicaid, and successfully update information. The provider will be required to send in paper documentation for applicable information.

#### 3.4 SUPPORTING DOCUMENTATION

Provider should refer to <u>Alabama Medicaid Provider Billing Manual</u>, Chapter 2, Becoming a Medicaid provider for information on becoming a provider with Alabama Medicaid.

# 4 ALABAMA MEDICAID PROVIDER WEB PORTAL NAVIGATION

#### 4.1 WEB BROWSER SETUP

Workstations must be equipped with Microsoft Edge version 100 or greater.

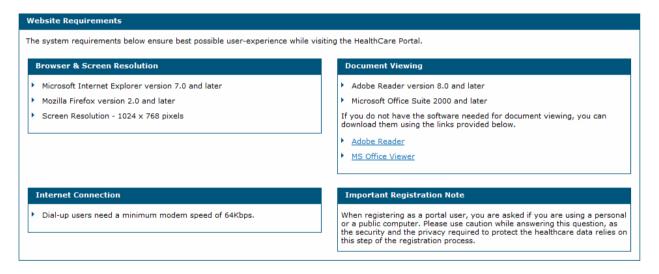
Please refer to the website for Microsoft Edge (<a href="https://www.microsoft.com/en-us/edge">https://www.microsoft.com/en-us/edge</a>) for additional information.

#### 4.2 NAVIGATION BUTTONS

Do not select the previous/back or following/forward website navigation buttons in the toolbar if the website navigation button offers a selection for "next" or "previous" screen. If you use the navigation or windows buttons instead of those provided by the application, you may risk losing work in progress.

#### 4.3 PERSONAL COMPUTER RECOMMENDATIONS

The website is designed to operate on a personal computer with the following configurations:



#### 4.4 SCREEN DISPLAY FEATURES

The Alabama Medicaid Provider Enrollment Web Portal is designed to display within Web browser pages that fit on a computer (PC) desktop with a screen resolution of 1024 x 768 pixels. However, in order to fit large system objects such as panels and pages into one screen print, the user has the option of resetting the text size of the Web browser so that the selected area of the system fits into a screen print.

In addition, there may be some Web browser pages that use a lower pixel configuration and cause a horizontal scroll bar to appear at the bottom of the page for viewing the left side and the right side of the information displayed. In general, pages should only require vertical scrolling.

#### 4.5 WEB ADDRESS

The address to access the Provider Enrollment Application Portal is:

https://medicaidhcp.alabamaservices.org/providerenrollment/Home/ProviderEnrollment/tabid/477/Default.aspx

The address to access the Interactive Services website is:

https://www.medicaid.alabamaservices.org/ALPortal

#### 4.6 USER IDS AND PASSWORDS

A user ID or password is not required to access and submit a Provider Enrollment application, however, when selecting the "finish later" function a tracking number, tax ID and password will be required. To check the status of a submitted enrollment application, a tracking number and tax ID will be required. The password must be 8 to 20 characters in length, not the same as the user ID and contain a minimum of 1 numeric digit, 1 uppercase letter and 1 lowercase letter. **Be aware that passwords cannot be reset.** 

#### 4.7 RESETTING PASSWORDS

Passwords cannot be reset. When an application is submitted or the "finish later" function is selected, a password is created by the user. If the password is not available when returning to the web portal to complete an application, the password cannot be reset. Gainwell Provider Enrollment does not have access to the password nor can they reset the password.

#### 4.8 CONNECTION TIMEOUT

The Provider should be aware that after twenty (20) minutes without activity, the Provider Enrollment web portal will timeout and data entered may be lost.

#### 5 SYSTEM WIDE COMMON TERMINOLOGY AND LAYOUTS

The following section identifies common system terminology and features, and associated screens capture or design layout where applicable. This is not an all-inclusive list of common system terms and layouts; however, it is a basic foundation for the novice user to view and understand prior to navigating the system. These terms are used by technical team members, training specialists, and help desk staff when discussing or, more importantly, documenting aspects of the system.

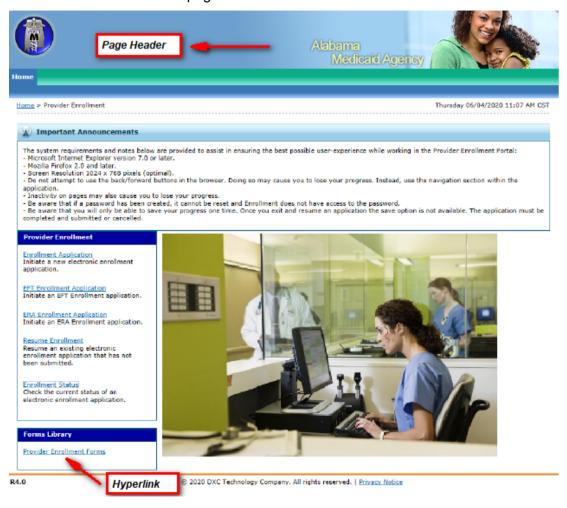
Below is a partial list of common terms described within this document:

- Hyperlink
- Page
- Page Header

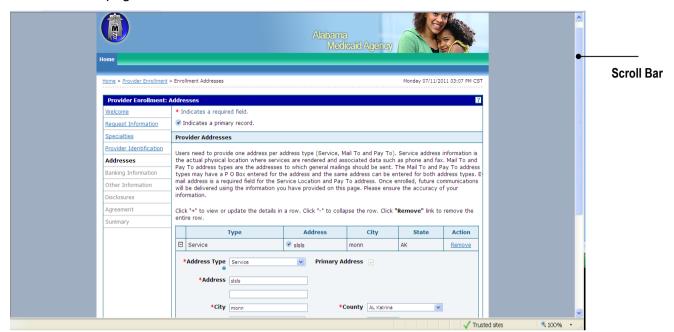
#### 5.1 PAGE LAYOUT

A page is defined as the entire screen that appears in the Web browser. The page contains a page header area with the day and date displayed, table of contents, and any associated hyperlinks.

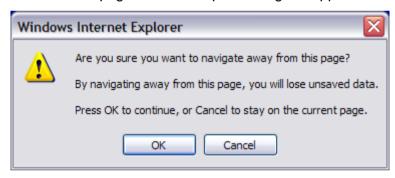
The table of contents contains a vertical list of pages. The pages are accessed after required information is entered on a page and the continue button is selected



In general, when navigating a page, the vertical scroll bar is the only scroll bar needed to view extended pages.



If a user attempts to add, update, or delete information within the page, then tries to navigate away from the page without saving or cancelling the changes, the system prompts the user with a pop-up window message. When the system generates the message and OK button is selected, any information entered on the page will be lost. If the cancel button is selected the user will be returned to the page to continue processing the application.



### 5.2 FUNCTIONS

Listed below are icons that can be found on one or more pages.

Name	Icon	Action
Add Button	Add	Inserts a new data record.
Cancel Button	Cancel	Cancels all changes applied to all panels on the page.
Check Box	>	Select as applicable.
Continue Button	Continue	Allows user to navigate to the next page.
Print	Print	Prints document.
Radio Button	○Yes	Select appropriate value.
Reset Button	Reset	Resets page to original content.
Save Button	Save	Saves all changes to all panels on the page.
Collapse		Click to collapse a row of data.
View or Update	+	Click to view or update a row of data.
Help	?	Select to display the help text for the page.

# 6 ALABAMA MEDICAID PROVIDER ENROLLMENT WEB PORTAL

#### 6.1 HOME PAGE

#### 6.1.1 Home Page Narrative

The Home page opens when you access the Alabama Medicaid Provider Enrollment Web Portal. From the home page, users can access the following Sub Menu options:

- Enrollment Applications
- ERA Enrollment Application
- Resume Enrollment
- Enrollment Status
- Provider Enrollment Forms

Provider applicants must meet all program requirements and qualifications for which they are seeking enrollment before they can be enrolled as a Medicaid provider. Specific qualifications for each provider type are listed in the Alabama Medicaid Participation Requirements chart. Please review to ensure you meet the minimum enrollment requirements to participate in the Alabama Medicaid program.

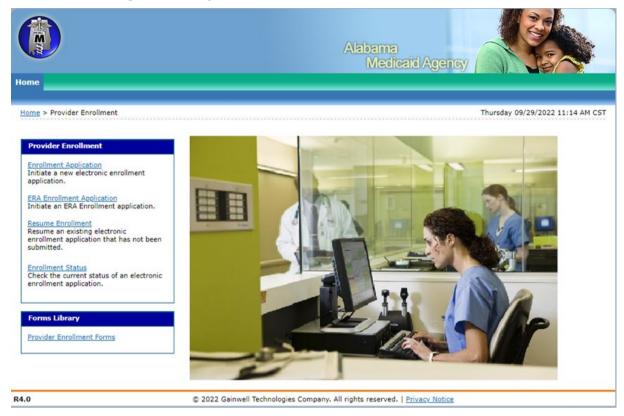
To complete an application you will need to know or be able to obtain about the provider applicant all or some of the following information, depending on the type of enrollment you are completing:

- National Provider Identifier (NPI)
- Basic Business Office Data (i.e., address, phone, fax, email address, etc.)
- Specific Office Data (i.e., CLIA Certification, Name and SSN of employees/personnel, etc.)
- Specific Provider Data (i.e., CLIA Certification, SSN, Licensure Information, etc.)
- IRS Tax Identification Data
- Banking Information
- Group Identification Data (i.e., Name, NPI, Medicaid ID, Name and SSN of owners with 5% or more interest, etc.)

As pages of the application are completed, additional information may be required and some documentation may need to be submitted to validate entries. The application can be saved and resumed as needed; however, once a page is accessed, the page must be completed before the application can be saved.

When all steps of the application have been completed, please "submit" and "confirm" the application for further processing by Gainwell Provider Enrollment Staff.

### 6.1.2 Home Page Panel Layout



### 6.1.3 Home Page Field Descriptions

Field	Description	Field Type	Data Type	Length
ERA Enrollment Application	Hyperlinks that allows the user to initiate ERA Enrollment Application.	Hyperlink	N/A	0
Enrollment Application	Initiate a new electronic enrollment		N/A	0
Enrollment Status	Hyperlink that allows the user to Check the current status of an electronic enrollment application.	Hyperlink	N/A	0
Provider Enrollment Forms	Hyperlink that allows the user to access the Alabama Medicaid website's Provider Enrollment Forms page.	Hyperlink	N/A	0
Resume Enrollment	Hyperlink that allows the user to resume processing an existing electronic enrollment application that has not been submitted.	Hyperlink	N/A	0

### 6.1.4 My Home Panel Field Edit Error Codes

Field	Error Message	To Correct	
No field edits found for this panel.			

### **6.1.5** My Home Panel Extra Features

Field	Field Type
A hyperlink is provided to navigate users to the Ala	abama Medicaid Agency web site.

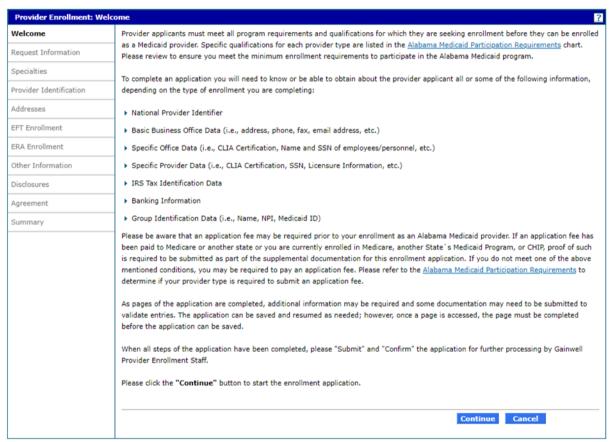
#### 6.2 PROVIDER ENROLLMENT: WELCOME

#### 6.2.1 Provider Enrollment: Welcome Page Narrative

Provider Enrollment allows providers and authorized delegates to enter all pertinent enrollment information via a wizard. The enrollment wizard captures key provider data such as contact information, provider type, specialties, and demographics such as names, identifiers, and locations.

The Provider Enrollment wizard allows the provider to navigate through each page of enrollment, from the contact information in the first page, to the final print and bar coded cover sheet on the last page. The provider can create a print file for future reference and bar coded cover sheet for submissions of supplemental documentation. A tracking number is also provided so that providers can check the status of their enrollment request.

### 6.2.2 Provider Enrollment: Welcome Page Layout



#### 6.2.3 Provider Enrollment: Welcome Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Alabama Medicaid Participation Requirements	Hyperlink that allows the user to view the specific qualifications for each provider type.	Hyperlink	N/A	0
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0

Field	Description	Field Type	Data Type	Length
Continue	Button that allows the user to begin the enrollment process.	Button	N/A	0

### 6.2.4 Provider Enrollment: Welcome Page Field Edit Error Codes

Field	Error Message	To Correct
No field edits found for this panel.		

# 6.2.5 Provider Enrollment: Welcome Page Extra Features

Field	Field Type
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.	

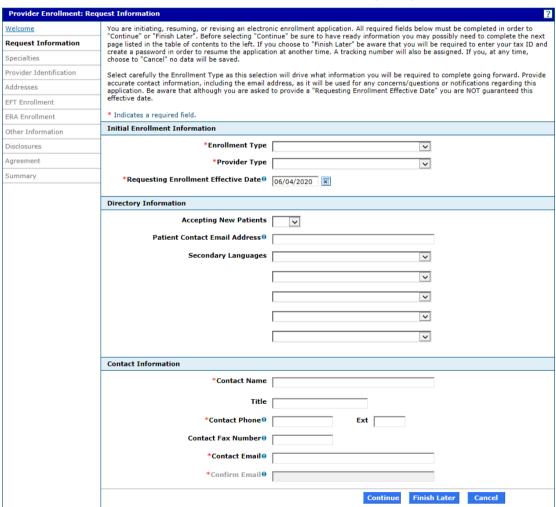
#### 6.3 PROVIDER ENROLLMENT: REQUEST INFORMATION

#### 6.3.1 Provider Enrollment: Request Information Page Narrative

The Provider Enrollment: Request Information page provides the initial enrollment and contact information to begin the provider enrollment process. The provider can initiate, resume, or revise an electronic enrollment application. All required fields below must be completed in order to "continue" or "finish later". Before selecting "continue", the provider should be sure to have ready information needed to complete the next page listed in the table of contents to the left. If the user chooses to "finish later" be aware that he or she will be required to enter a tax ID and create a password in order to resume the application at another time. A tracking number will also be assigned. If the provider, at any time, chooses to "cancel" no data will be saved.

Select carefully the Enrollment Type as this selection will drive what information will be required to complete going forward. Provide accurate contact information, including the email address, as it will be used for any concerns/questions or notifications regarding this application. Be aware that although the provider is asked to provide a "Requesting Enrollment Effective Date" the provider is NOT guaranteed this effective date.

#### 6.3.2 Provider Enrollment: Request Information Page Layout



# 6.3.3 Provider Enrollment: Request Information Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Accepting New Patients	Indicates {Y N} whether or not provider is accepting new patients at this location.	Combo Box	Drop Down List Box	0
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Confirm Email	Allows the user to confirm that the Email of the contact is correct.	Field	Character	40
Contact Email	Allows the user to enter the Email of the contact.	Field	Character	40
Contact Fax Number	Allows the user to enter fax number of the contact.	Field	Number (Integer)	10
Contact Name	Allows the user to enter the name of the contact.	Field	Character	40
Contact Phone	Allows the user to enter the telephone number of the contact.	Field	Number (Integer)	10
Contact Phone Ext	Allows the user to enter the telephone number extension of the contact.	Field	Number (Integer)	4
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
Enrollment Type	Allows the user to select the type of enrollment (facility, a group, individual or individual within a group).	Combo Box	Drop down List Box	0
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0
Patient Contact Email Address	Provider's email address that is displayed in the Public Provider Directory.	Field	Character	50
Secondary Languages	Allows user to enter a secondary language.	Combo Box	Drop Down List Box	0
Title	Allows the user to enter a title for the contact.	Field	Character	40
Provider Type	Allows the user to select a provider type from a drop down list.	Combo Box	Drop down List Box	0

Field	Description	Field Type	Data Type	Length
Requesting Enrollment Effective Date	Allows the user to request an effective date of enrollment. Be aware that although the provider is asked to provide a "Requesting Enrollment Effective Date" the provider is NOT guaranteed this effective date.	Field	Date	8
Secondary Languages	Allows user to enter a secondary language.	Combo Box	Drop Down List Box	0
Title	Allows the user to enter a title for the contact.	Field	Character	40

### 6.3.4 Provider Enrollment: Request Information Field Edit Error Codes

Field	Error Message	To Correct
Confirm Email	Confirm Email is a required field.	Enter a valid confirm email address.
	The email address is invalid. Enter email with 'name@domain' format.	Enter valid email format.
Contact Email	Contact Email is a required field.	Enter a valid email address.
	The email address is invalid. Enter email with 'name@domain' format.	Enter a valid email format.
Contact Email and Confirm Email	Contact Email and Confirm Email fields do not match.	The same email address must be entered in both Contact Email and Confirm Email.
Contact Name	Contact Name is a required field.	Enter a valid contact name.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters in the field.
Contact Phone	Contact Phone is a required field.	Enter a valid contact telephone number.
Enrollment Type	Enrollment Type is a required field.	Enter a valid enrollment type.
Secondary Languages	Duplicate secondary language selected.	Remove duplicates from selected languages.
Patient Contact Email Address	The email address is invalid. Enter email with "name@domain' format.	Enter a valid email format.
Provider Type	Provider Type is a required field.	Enter a valid provider type.
Requesting Enrollment Effective Date	Requesting Enrollment Effective Date is a required field.	Enter a valid date.

# 6.3.5 Provider Enrollment: Request Information Page Extra Features

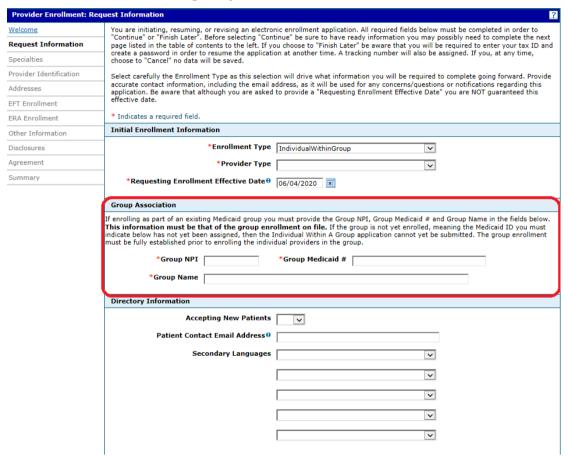
Field	Field Type
A selectable calendar function is used in the Requ	uesting Enrollment Effective Date field.

#### 6.4 PROVIDER ENROLLMENT: REQUEST INFORMATION

# 6.4.1 Provider Enrollment: Request Information – Individual Within Group Selection Page Narrative

The Provider Enrollment: Request Information page allows the provider to enter initial enrollment information, such as the type of enrollment (for a facility, a group, individual, individual within a group or OPR (Ordering, Prescribing or Referring)), the provider type and enrollment date. However, if Individual Within Group is selected, additional information will be needed.

# 6.4.2 Provider Enrollment: Request Information – Individual Within Group Selection Page Layout



# 6.4.3 Provider Enrollment: Request Information – Individual Within Group Selection Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Group Medicaid #	Allows the user to enter the group's Medicaid number.	Field	Character	30
Group Name	Allows the user to enter the group's name.	Field	Character	40
Group NPI	Allows the user to enter the group's NPI.	Field	Number (Integer)	10

# 6.4.4 Provider Enrollment: Request Information – Individual Within Group Selection Page Field Edit Error Codes

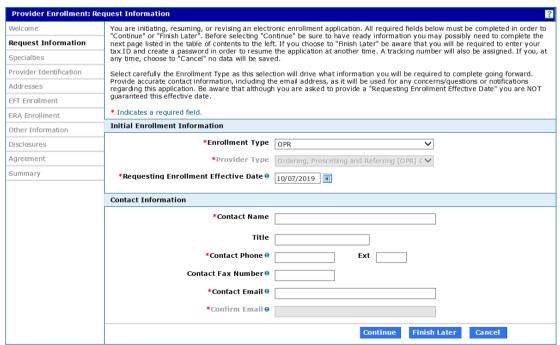
Field	Error Message	To Correct
Group Medicaid #	Group Medicaid # is a required field.	Enter a valid Group Medicaid #.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Group Name	Group Name is a required field.	Enter a valid group name.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Group NPI	Group NPI is a required field.	Enter a valid Group NPI.

# 6.4.5 Provider Enrollment: Request Information – Individual Within Group Selection Page Extra Features

Field Field Type

A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.

#### 6.4.6 Provider Enrollment: Request Information – OPR Selection Page Layout



# 6.4.7 Provider Enrollment: Request Information – OPR Selection Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Contact Fax	Allows the user to enter the Fax Number.	Field	Character	10

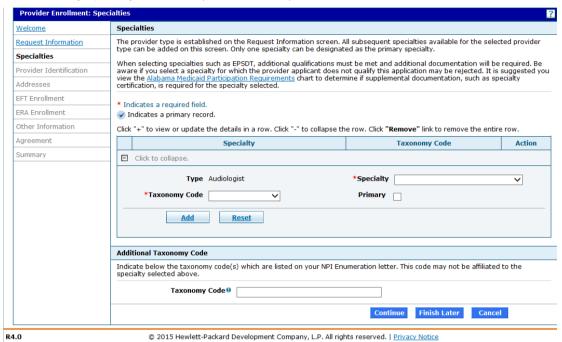
#### 6.5 PROVIDER ENROLLMENT: SPECIALTIES

#### 6.5.1 Provider Enrollment: Specialties Page Narrative

The Provider Enrollment: Specialties page allows the provider to add, view, and maintain specialty information for the provider type established in the initial enrollment.

#### 6.5.2 Provider Enrollment: Specialties Page Layout

Before Primary Specialty is Selected (Box Unselected)



After Primary Specialty is Selected (Box Selected)



#### After Primary Specialty is Selected and Added

Click "+" to view or update the details in a row. Click "-" to collapse the row. Click "Remove" link to remove the entire row.

	Specialty	Taxonomy Code	Action		
+	✓ Periodontist	1223P0300X			
+	Click to add specialty.				

#### If a Change Occurs to Specialty



# 6.5.3 Provider Enrollment: Specialties Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Add	Allows the user to add a new information segment.	Button	N/A	0
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0
Primary	Allows the user to select which specialty is the primary by checking the box. One primary specialty must be selected by clicking the Primary check box. Specialty choices are dependent upon the provider type chosen on the Request Information page.	Check Box	N/A	0
Reset	Allows the user to reset the page to initial appearance.	Button	N/A	0
Save	Allows the user to save any changes to the application.	Button	N/A	0
Specialty	Allows the user to select a specialty. Valid values are subject to the provider type of the provider.	Combo Box	Drop down List Box	0
Taxonomy Code	Allows the user to select their taxonomy code.	Combo Box	Drop down List Box	0
Taxonomy Code (Additional)	Allows the user to enter any additional taxonomy codes.	Field	Character	35

Field	Description	Field Type	Data Type	Length
Туре	Displays the provider type.	Display	N/A	0

### 6.5.4 Provider Enrollment: Specialties Page Field Edit Error Codes

Field	Error Message	To Correct
Primary	One primary specialty is required.	Check box to indicate specialty is primary.
Taxonomy Code	Taxonomy Code is a required field.	Enter a valid taxonomy code.
Specialty	Specialty is a required field.	Enter a valid specialty.
	Specialty Psychiatrist is required if specialty Behavioral Analyst is chosen.	Add Psychiatrist specialty.

# 6.5.5 Provider Enrollment: Specialties Page Extra Features

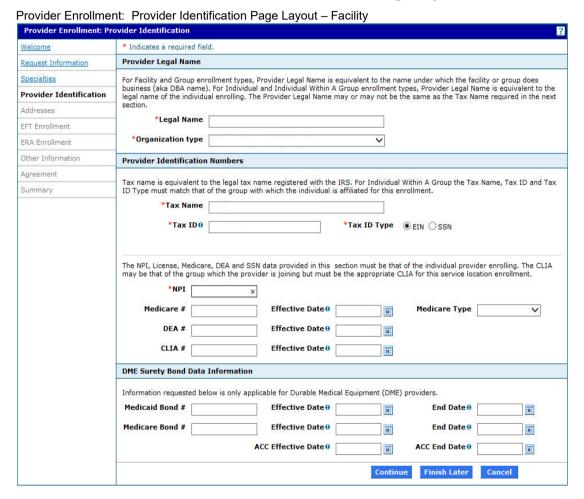
Field	Field Type
None	

#### 6.6 PROVIDER ENROLLMENT: PROVIDER IDENTIFICATION

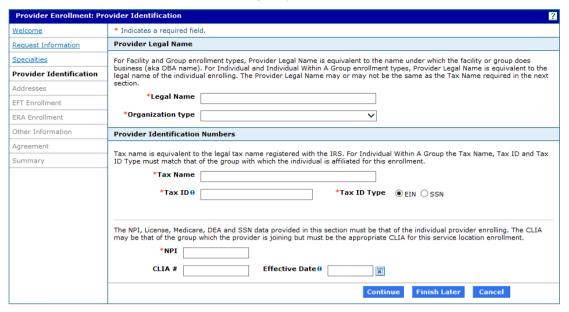
#### 6.6.1 Provider Enrollment: Provider Identification Page Narrative

The Provider Enrollment – Provider Identification page allows the provider to enter information, such as your legal name, individual, group practice or facility name and any identification numbers, such as NPI, tax ID, DEA, CLIA, and so on. For Facility and Group enrollment types, Provider Legal Name is equivalent to the name under which the facility or group does business (aka DBA name). Facility enrollment types have an additional section called DME Surety Bond Data Information that needs to be processed. For Individual and Individual Within A Group enrollment types, Provider Legal Name is equivalent to the legal name of the individual enrolling. The Provider Legal Name may or may not be the same as the Tax Name required in the next section.

### 6.6.2 Provider Enrollment: Provider Identification Page Layout

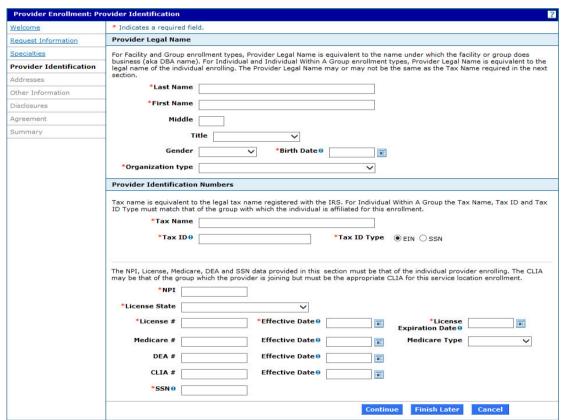


#### Provider Enrollment: Provider Identification Page Layout - Group

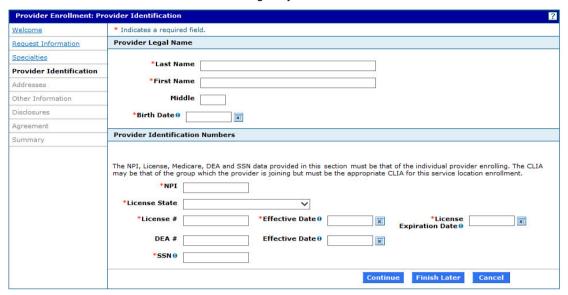


# Provider Enrollment: Provider Identification Page Layout – Individual And Individual Group

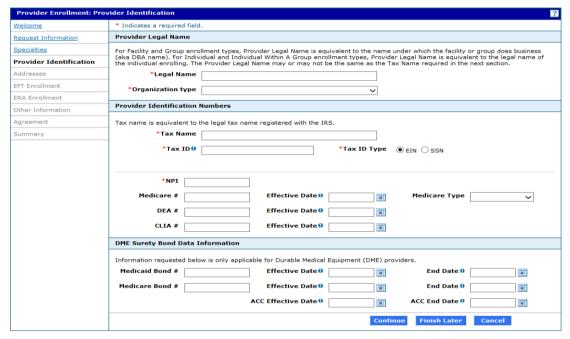
Within A



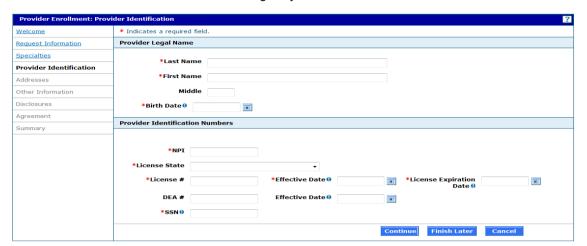
#### Provider Enrollment: Provider Identification Page Layout - OPR



### Provider Enrollment: Provider Identification Page Layout – Facility or Group



#### Provider Enrollment: Provider Identification Page Layout - OPR



### 6.6.3 Provider Enrollment: Provider Identification Page Field Descriptions

Field	Description	Field Type	Data Type	Length
ACC Effective Date	Allows the user to enter the Medicare accreditation effective date.	Field	Date	8
ACC End Date	Allows the user to enter the Medicare accreditation end date.	Field	Date	8
Birth Date	Allows the user to enter the provider's birth date.	Field	Date	8
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
CLIA Effective Date	Allows the user to enter the effective date of the CLIA number.	Field	Date	8
CLIA#	Allows the user to enter the CLIA number.	Field	Character	10
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
DEA Effective Date	Allows the user to enter the effective date of the DEA number.	Field	Date	8
DEA#	Allows the user to enter the DEA number.	Field	Character	9
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0
First Name	Allows the user to enter the provider's first name.	Field	Character	15

Field	Description	Field Type	Data Type	Length
Gender	Allows the user to select the provider's gender from a drop down list. Valid values are: Male, Female, and Unknown.	Combo Box	Drop down List Box	0
Last Name	Allows the user to enter the provider's last name.	Field	Character	15
Legal Name	Allows the user to enter the provider's legal name.	Field	Character	30
License #	Allows the user to enter the provider's license number.	Field	Character	15
License Effective Date	Allows the user to enter the effective date of the provider's license.	Field	Date	8
License Expiration Date	Allows the user to enter the expiration date of the provider's license.	Field	Date	8
License State	Allows the user to enter the state of origin of the provider's license number.	Combo Box	Drop down List Box	0
Medicaid Bond #	Allows the user to enter the Medicaid Bond number.	Field	Character	15
Medicaid Bond Effective Date	Allows the user to enter the effective date of the provider's Medicaid Bond.	Field	Date	8
Medicaid Bond End Date	Allows the user to enter the expiration date of the provider's Medicaid Bond.	Field	Date	8
Medicare Bond #	Allows the user to enter the Medicare Bond number.	Field	Character	15
Medicare Bond Effective Date	Allows the user to enter the effective date of the provider's Medicare Bond.	Field	Date	8
Medicare Bond End Date	Allows the user to enter the expiration date of the provider's Medicare Bond.	Field	Date	8
Medicare Effective Date	Allows the user to enter the effective date of the Medicare number.	Field	Date	8
Medicare #	Allows the user to enter the provider's Medicare number.	Field	Character	10
Medicare Type	Allows the user to select the Medicare type that the provider's number associates with from a drop down list. Valid values are: DMERC and Medicare.	Combo Box	Drop down List Box	0
Middle	Allows the user to enter the provider's middle initial.	Field	Character	1

Field	Description	Field Type	Data Type	Length
NPI	Allows the user to enter the provider's NPI.	Field	Number (Integer)	10
Organization Type	Allows the user to select the provider's organization type from a drop down list.	Combo Box	Drop down List Box	0
SSN	Allows the user to enter the provider's Social Security Number.	Field	Number (Integer)	9
Tax ID	Allows the user to enter the provider's Tax identification number.	Field	Number (Integer)	9
Tax ID Type	Allows the user to select the provider's Tax identification type. Valid values are: EIN and SSN.	Radio Button	N/A	0
Tax Name	Allows the user to enter the provider's legal tax name.	Field	Character	30
Title	Allows the user to select the provider's title from a drop down list.	Combo Box	Drop down List Box	0

# 6.6.4 Provider Enrollment: Provider Identification Page Field Edit Error Codes

Field	Error Message	To Correct
Effective Date	Effective Date is a required field.	Enter a valid effective date
	Effective Date is not in the correct format; enter the value in the format 'MM/DD/YYYY'.	Enter date in correct format.
Expiration Date	Expiration Date is a required field.	Enter a valid expiration date.
	Expiration Date is not in the correct format, enter the value in the format 'MM/DD/YYYY'.	Enter date in correct format.
First Name	First Name is a required field.	Enter a valid first name.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Last Name	Last Name is a required field.	Enter a valid last name.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
License #	License # is a required field.	Enter a valid license number.

Field	Error Message	To Correct
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
License State	License State is a required field.	Select a valid state from the drop down list.
Medicaid Bond #	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Medicare #	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Medicare Bond #	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
NPI	NPI is a required field.	Enter a valid NPI number.
	NPI is an invalid numeric value.	Enter a valid numeric value.
SSN	SSN is a required field.	Enter a valid SSN number.
Tax ID	Tax ID is a required field.	Enter a valid tax ID number.
Tax Name	Tax Name is a required field.	Enter a valid tax name.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.

# 6.6.5 Provider Enrollment: Provider Identification Page Extra Features

Field	Field Type	
ACC Effective Date	Selectable calendar function.	
ACC End Date	Selectable calendar function.	
Effective Date (Medicare, DEA, and CLIA)  Selectable calendar function.		
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.		

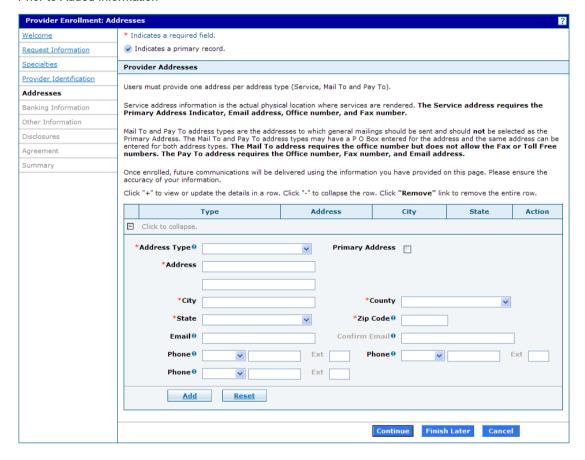
#### 6.7 PROVIDER ENROLLMENT: ADDRESSES

#### 6.7.1 Provider Enrollment: Addresses Page Narrative

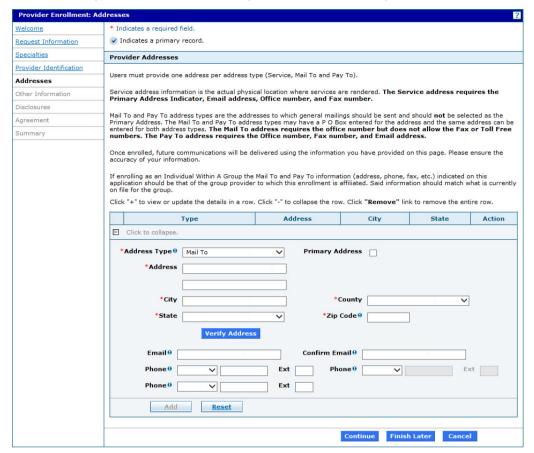
The Provider Enrollment – Addresses page allows provider to enter address information. Providers need to provide one address per address type (Service, Mail To and Pay To). Service address information is the actual physical location where services are rendered and associated data such as phone and fax. Mail To and Pay To address types are the addresses to which general mailings should be sent. The Mail To and Pay To address types may have a P O Box entered for the address and the same address can be entered for both address types. E-mail address is a required field for the Service Location and Pay To address. Once enrolled, future communications will be delivered using the information the provider has provided on this page. Please ensure the accuracy of the information.

#### 6.7.2 Provider Enrollment: Addresses Page Layout

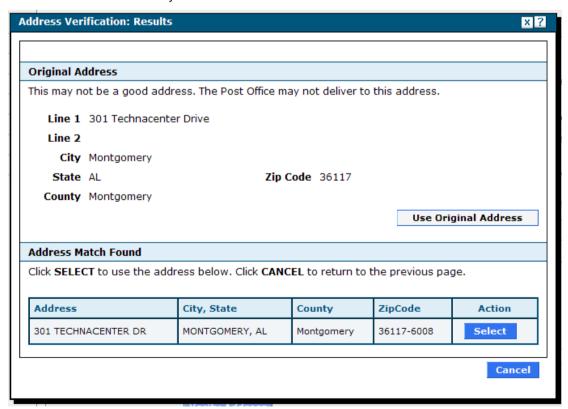
Prior to Added Information



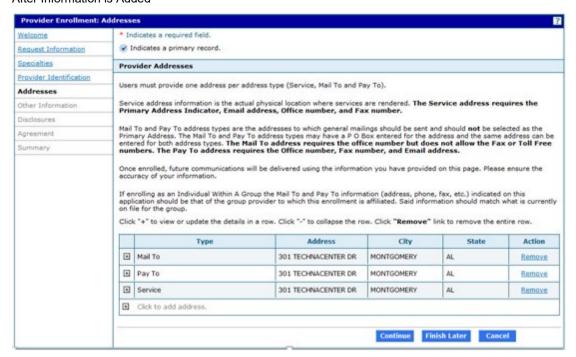
#### After Address Type has been Selected, Verify Address button is displayed



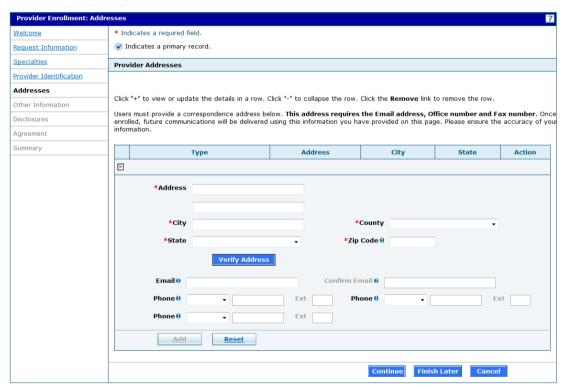
Enter Address and Click "Verify Address" to validate the address:



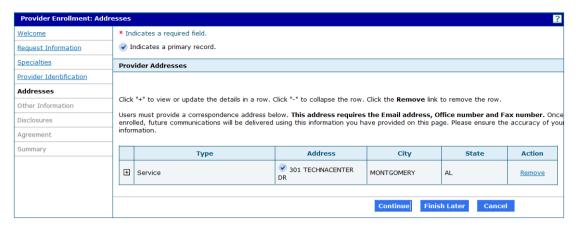
#### After Information is Added



#### ADDRESS PAGE for OPR Enrollment



#### AFTER Address is added:



## 6.7.3 Provider Enrollment: Addresses Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Add	Allows the user to add a new information segment.  NOTE: Add button is not activated until the address has been verified using the "Verify Address" button.	Button	N/A	0
Address	Allows the user to enter the provider's address.	Field	Character	55
Address Type	Allows the user to select the provider's address type from a drop down list. Valid values are: Mail To, Pay To, and Service.	Combo Box	Drop down List Box	0
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
City	Allows the user to enter the provider's city.	Field	Character	30
Confirm Email	Allows the user to confirm the provider's email address.	Field	Character	50
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
County	Allows the user to select the provider's county from a drop down list.	Combo Box	Drop down List Box	0
Email	Allows the user to enter the provider's email address.	Field	Character	50
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0

Field	Description	Field Type	Data Type	Length
Phone	Allows the user to select the provider's phone type from a drop down list. Valid values are: Cell, Fax, Home, Office, and Toll-Free.	Combo Box	Drop down List Box	0
Phone / Ext	Allows the user to enter the provider's telephone number and extension after the phone type has been selected from drop down list.	Field	Number (Integer)	10 (Phone) 4 (Ext)
Primary Address	Allows the user to indicate which address is the primary address for the provider.	Check Box	N/A	0
Reset	Allows the user to reset the page to initial appearance.	Button	N/A	0
Select	Allows the user to select the standardized address.	Button	N/A	0
State	Allows the user to select the provider's state from a drop down list.	Combo Box	Drop down List Box	0
Use Original Address	Allows the user to select the originally- entered address.	Button	N/A	0
Verify Address	Allows the user to verify and format the address using United States Postal Service standards	Button	N/A	0
Zip Code	Allows the user to enter the provider's zip code.	Field	Number (Integer)	9

# 6.7.4 Provider Enrollment: Addresses Page Field Edit Error Codes

Field	Error Message	To Correct
Address	Address is a required field.	Enter a valid address.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Address Type	Address Type is a required field.	Enter a valid address type.
	Only the following address types can be primary: Service.	Enter Service as primary type.
	The following address type(s) are required: MailTo, PayTo.	Enter the required address types.
City	City is a required field.	Enter a valid city name.
	The text field contains invalid characters. Acceptable characters	Enter acceptable characters.

Field	Error Message	To Correct		
	include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;			
County	County is a required field.	Select a valid county from the drop down list.		
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.		
Email Address	The email address is invalid. Enter email with 'name@domain' format.	Enter an email address with the proper format.		
Email and Confirm Email	Email and Confirm Email fields do not match.	The same email address must be entered in both Email and Confirm Email.		
Phone Mail To	The following phone type(s) are required: Office.	Select the required phone types.		
Phone Mail To	The following phone type(s) are not allowed for this address type: Fax, Toll-Free.	Only enter required telephone type.		
Phone Pay To	The following phone type(s) are required: Office and Fax	Select the required phone types.		
Phone Service Location	The following phone type(s) are required: Office and Fax.	Select the required phone types.		
Primary Address	At least one primary address must be entered.	Enter a primary address.		
Verify Address	An address may result in a warning or suggested standardized address . Screen shot shown below	<ul> <li>The user may:</li> <li>Use the "Select" button to select the standardized address.</li> <li>Use the "Cancel" button to return to the address panel and re-enter the address.</li> <li>Select the "Use Original Address" button to use the address as entered, without standardization.</li> </ul>		
State	State is a required field.	Select a valid state from the drop down list.		
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.		
Zip Code	Zip Code is a required field.	Enter a valid zip code.		

# 6.7.5 Provider Enrollment: Addresses Page Extra Features

Field	Field Type	
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.		

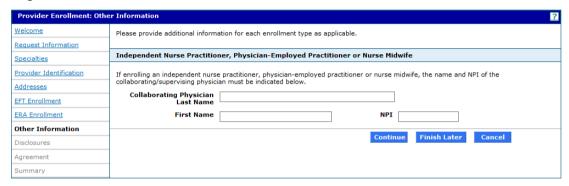
#### 6.8 PROVIDER ENROLLMENT: OTHER INFORMATION

### 6.8.1 Provider Enrollment: Other Information Page Narrative

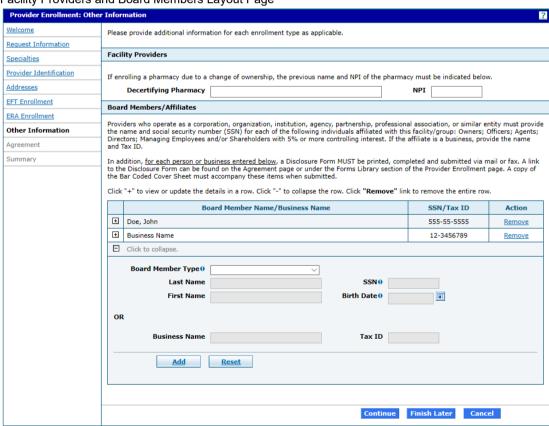
The Provider Enrollment: Other Information page provides any other additional information, such as independent nurse practitioner, physician-employed practitioners or nurse midwife data (if applicable). If the provider is enrolling a pharmacy due to change in ownership, please provide the pharmacy data. Facility or group need to indicate board members.

#### 6.8.2 Provider Enrollment: Other Information Page Layout

Independent Nurse Practitioner, Physician-Employed Practitioners or Nurse Midwife Layout Page



Facility Providers and Board Members Layout Page



## 6.8.3 Provider Enrollment: Other Information Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Add	Allows the user to add a new information segment.	Button	N/A	0
Board Member Birth Date	Allows the user to enter the birth date of the board member.	Field	Date	8
Board Member First Name	Allows the user to enter the first name of the board member.	Field	Character	15
Board Member Last Name	Allows the user to enter the last name of the board member.	Field	Character	20
Board Member SSN	Allows the user to enter the social security number of the board member.	Field	Number (Integer)	9
Board Member Type	Allows the user to choose Board Member or Affiliate Business.	Drop Down List	Character	0
Business Name	Allows the user to enter the business name of the board member.	Field	Character	50
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Collaborating Physician First Name	Allows the user to enter the Collaborating Physician first name.	Field	Character	25
Collaborating Physician Last Name	Allows the user to enter the Collaborating Physician last name.	Field	Character	50
Collaborating Physician NPI	Allows the user to enter the Collaborating Physician NPI.	Field	Number (Integer)	10
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
Decertifying Pharmacy	Allows the user to enter the Decertifying Pharmacy.	Field	Character	50
Decertifying Pharmacy NPI	Allows the user to enter the Decertifying Pharmacy NPI.	Field	Number (Integer)	10
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0
Reset	Allows the user to reset the page to initial appearance.	Button	N/A	0

Field	Description	Field Type	Data Type	Length
Tax ID	This is the tax identification number assigned to a provider or owner by the Internal Revenue Service.	Field	Number (Integer)	9

# 6.8.4 Provider Enrollment: Other Information Page Field Edit Error Codes

Field	Error Message	To Correct
Board Member Birth Date	Birth Date is a required field.	Enter a valid birth date.
	Birth date must be between 0 and 150 years old.	Enter a valid birth date.
Board Member First Name	First Name is a required field.	Enter a valid first name.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Board Member	Last Name is a required field.	Enter a valid last name.
Last Name		
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Board Member SSN	SSN is a required field.	Enter a valid SSN number.
Business Name	Business Name is a required field.	Enter a valid Business Name.
Collaborating Physician First Name	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Collaborating Physician Last Name	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Tax ID	Tax ID is a required field.	Enter a valid Tax ID.

# 6.8.5 Provider Enrollment: Other Information Page Extra Features

Field	Field Type	
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.		

#### 6.9 PROVIDER ENROLLMENT: DISCLOSURES

### **6.9.1 Provider Enrollment: Disclosures Page Narrative**

The Provider Enrollment: Disclosures page allows the provider to answers all disclosure questions. If the question is not applicable to you, answer `No.' For all `Yes' responses, provide an explanation in the text box. If a disclosure explanation requires more detail than what the text box allows, contact Provider Enrollment.

### 6.9.2 Provider Enrollment: Disclosures Page Layout

Answer all questions. If you do not believe that a question is applicable, you should select a response of "No". For any "Yes" response, please provide an explanation in the text box provided for each link. For disclosures that require further information than can be submitted using this function, please contact Provider Enrollment at (888) 223-3630 or (334) 215-0111 (out-of-state) for further instructions.
* Indicates a required field.
Disclosure Questions
Disclosure
Licensure
<ol> <li>*Is your license currently suspended or restricted? If yes, please fully explain the details including dates, the state where the incident occurred and any adverse action against your license.</li> <li>Yes No</li> </ol>
*
<u>△</u>
2. *Has any action ever been taken against your license or certification, by any state or certification board?  ② Yes ○ No
*
3. *Have there ever been any changes to your license, registration or certification?  ○ Yes ③ No
Affiliations
4. *Has any action ever been taken against your medical privileges or any other associations, by any hospital, healthcare institution or governing board? Yes No
5. *Have you ever voluntarily withdrawn your privileges based on any action by a hospital, healthcare institution or governing board?  O Yes O No
6. *Has an agent, managing employee or person/entity with ownership/controlling interest of 5% or more of this business ever been convicted of a felony or misdemeanor for fraud/abuse in a government program, been found liable for fraud/abuse in a civil proceeding or entered into a settlement in lieu of conviction of fraud/abuse? If yes, give their name(s) and their relationship to you.  Ores No
7. *Have you ever been terminated or not renewed your enrollment, or subject to any disciplinary action by any healthcare organization or licensing agency?  ○ Yes ○ No
Education
8. *Have you ever been disciplined in any manner during your medical education?  Ores Ono
9. *Have you ever voluntarily withdrawn or terminated your medical education due to an investigation?  O Yes O No
10. *Has your board certification ever been suspended or terminated? ○ Yes ○ No
11. *Have you ever chosen to terminate your board certification while under investigation?  Ores Ono

Substance Registration
12. *Has any action ever been taken against your federal or state controlled substance certifications or authorizations? Yes  No
Governmental Programs
13. *Has any action ever been taken against you during your participation in, or have you ever been excluded, suspended, sanctioned, or debarred from, any federal or state governmental healthcare program? If yes, please fully explain the details including dates, the state where the incident occurred and any adverse action against your license. (Attach additional sheets if necessary) Yes No
Investigations
14. *Have you ever been the subject of an investigation by any healthcare organization or military agency, related to your performance of medical duties, for any action that qualifies as fraudulent activities? Yes No
15. *Are you aware of any information being reported regarding your performance as a medical practitioner, to any public medical malpractice reporting agency?  Yes No
16. *Have you ever been under investigation by any state or federal regulatory agencies?  ○ Yes ○ No
17. *Have you ever been convicted, or are you currently under investigation, by any licensing authority, law enforcement agency or any other entity for any legal misconduct?
Convicted Means that:  1) A judgement of conviction has been entered against an individual or entity by a Federal, State or local court, regardless of whether:  a) There is a post trial motion or appeal, or  b) The judgement of conviction or other record related to the criminal conduct has been expunged or otherwise removed;  2) A Federal, State or local court has made a finding of guilt against an individual or entity;  3) A Federal, State or local court has accepted a plea of guilty or nolo contendere by an individual or entity has entered into participation in a first offender, deferred adjudication, or other program or arrangement where judgement of conviction has been withheld.
If yes, please fully explain the details including dates, the state where the incident occurred, and any adverse action against your license. (Attach additional sheets if necessary).  Ores No
Liability
18. *Has any action ever been taken against your professional liability coverage based on your history of medical practice?  ○ Yes ○ No
19. *Have you ever had an adverse professional liability action?  ○ Yes ○ No
Legal History
20. *Have you ever been convicted or plead guilty to a felony or misdemeanor (excluding minor traffic citations)?
Convicted Means that:  1) A judgement of conviction has been entered against an individual or entity by a Federal,State or local court, regardless of whether:  a) There is a post trial motion or appeal, or  b) The judgement of conviction or other record related to the criminal conduct has been expunged or otherwise removed;  2) A Federal, State or local court has made a finding of guilt against an individual or entity;  3) A Federal, State or local court has accepted a plea of guilty or nolo contendere by an individual or entity has entered into participation in a first offender, deferred adjudication, or other
program or arrangement where judgement of conviction has been withheld.
If yes, please fully explain the details including dates, the state where the incident occurred, and any adverse action against your license. (Attach additional sheets if necessary).  Ores Ores Ores
21. *Do you have any outstanding criminal fines, restitution orders, or overpayments identified in this state or any other state?  Ores No
Continue Finish Later Cancel

## 6.9.3 Provider Enrollment: Disclosures Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0
Licensure	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500
Affiliations	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500
Education	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500
Substance Registration	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500
Governmental Programs	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500
Investigations	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500
Liability	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500

Field	Description	Field Type	Data Type	Length
Legal History	Allows the user to answer Disclosure questions for this section. Valid answers are 'Yes' or 'No'. If 'Yes' is answered, a text box appears to provide an explanation.	Radio Button / Field	N/A / Character	0 / 500

# 6.9.4 Provider Enrollment: Disclosures Page Field Edit Error Codes

Field	Error Message	To Correct
Answer	Answer is a required field.	Enter yes or no to the question.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
	Must select yes or no for each question. provide a text explanation.	If you have selected 'Yes', you must

# 6.9.5 Provider Enrollment: Disclosures Page Extra Features

Field	Field Type	
Answer	Text box appears if answered yes.	
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.		

#### 6.10 PROVIDER ENROLLMENT: AGREEMENT

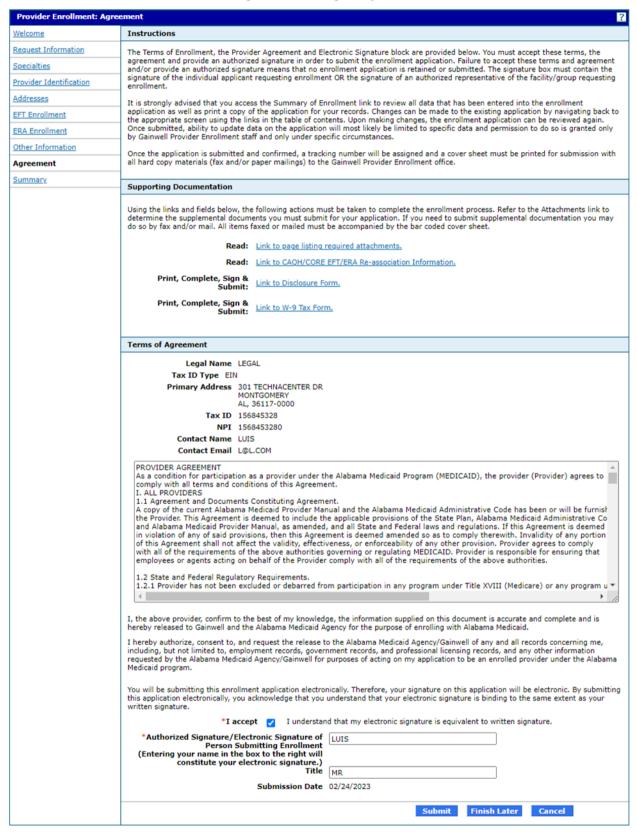
#### 6.10.1 Provider Enrollment: Agreement Page Narrative

The Provider Enrollment Agreement page allows the provider to view the Terms of Enrollment, Provider Agreement and Signature requirements. The provider must accept the terms, agreement and provide an electronic signature in order to submit the enrollment application. Failure to do so means that no enrollment application is retained or submitted. The provider must also access, print, sign, fax and mail with the bar-coded cover sheet, as well as other supplemental documentation. The Signature box must contain the signature of the individual applicant requesting enrollment OR the signature of an authorized representative of the facility/group requesting enrollment.

It is strongly advised that the provider access the Summary of Enrollment link to review all data that has been entered into the enrollment application. Changes can be made to the existing application by navigating back to the appropriate screen using the links in the table of contents. Upon making changes, the enrollment application can be reviewed again. Once submitted, ability to update data on the application will most likely be limited to specific data and permission to do so is granted only by Gainwell Provider Enrollment staff and only under specific circumstances.

Once the application is submitted and confirmed, a tracking number will be assigned and a cover sheet can be printed for submission with all hard copy materials (fax and/or paper mailings) to the Gainwell Provider Enrollment office.

### 6.10.2 Provider Enrollment: Agreement Page Layout



# 6.10.3 Provider Enrollment: Agreement Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Agreement Date	Displays the terms of agreement date of the provider enrollment contract.	Displays	N/A	0
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Contact Name	Displays the contact name of the provider enrollment contract for the provider.	Displays	N/A	0
Contact Email	Displays the contact email of the provider enrollment contract for the provider.	Displays	N/A	0
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0
I accept	Allows the user to select the check box next to I accept. This box must have a check indicating the electronic signature is equivalent to the written signature.	Check Box	N/A	0
Legal Name	Displays the provider's legal name.	Displays	N/A	0
NPI	Displays the provider's NPI.	Displays	N/A	0
Primary Address	Displays the provider's primary address.	Displays	N/A	0
Print, Complete, Sign & Submit:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to EFT Form.	Hyperlink	N/A	0
Print, Sign & Submit:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to Signature Form.	Hyperlink	N/A	0
Read:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to page listing required attachments.	Hyperlink	N/A	0
Read & Print:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to Provider Agreement.	Hyperlink	N/A	0
Submit	Allows the user to submit the application.	Button	N/A	0
Tax ID	Displays the provider's Tax ID,	Displays	N/A	0

Field	Description	Field Type	Data Type	Length
Tax ID Type	Displays the provider's tax ID type.	Displays	N/A	0
Title	Allows the user to enter the title, if applicable, of the individual signing the agreement.	Field	Character	50
Authorized Signature/Electr onic Signature of Person Submitting Enrollment	Allows the user to enter the name of the individual signing the agreement.	Field	Character	50

# 6.10.4 Provider Enrollment: Agreement Page Field Edit Error Codes

Field	Error Message	To Correct
I Accept	I Accept is a required field.	Click the check box to show a check.
Title	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Authorized Signature/Electr onic Signature of Person Submitting Enrollment	Your Signature is a required field.	Enter your name
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.

# **6.10.5 Provider Enrollment: Agreement Page Extra Features**

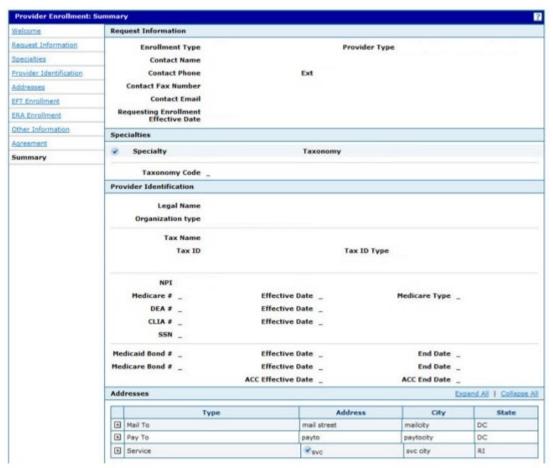
Field	Field Type
A hyperlink is provided to navigate users to the Al	abama Medicaid Agency web site.

#### 6.11 PROVIDER ENROLLMENT: SUMMARY

### 6.11.1 Provider Enrollment: Summary Page Narrative

The Provider Enrollment: Summary Page allows the provider to review and make any revisions to previous pages as needed. The provider is **strongly** encouraged to verify if the information on the summary is correct. If the provider needs to make changes it can be done by selecting the appropriate page(s) in the table of contents. If all information is correct the provider is **strongly** encouraged to print a copy of the summary for your records. The provider must click '**Confirm**' for the application to be submitted for review.

## 6.11.2 Provider Enrollment: Summary Page Layout

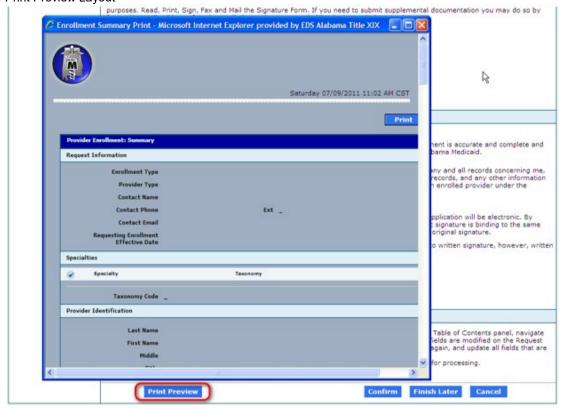


**EFT Enrollment** Street State/Province Zip Code/Postal Code Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN) Provider National Provider Identifer (NPI) Other Identifier **Assigning Authority Provider Contact Name** Title clerk Telephone Number **Telephone Number Extension** Email Address Fax Number **Provider Agent Name Provider Agent Contact Name** Telephone Number **Email Address Financial Institution Name** Street State/Province Zip Code/Postal Code Financial Institution Telephone Number **Telephone Number Extension** Financial Institution Routing Number Type of Account at Financial Institution Provider's Account Number with Financial Institution Provider National Provider Identifer (NPI)



# Other Information **Decertifying Pharmacy** NPT **Board Member Name/Business Name** SSN/Tax ID LUIS, LOPEZ 001-01-0001 Supporting Documentation Using the links and fields below, the following actions must be taken to complete the enrollment process. Refer to the Attachments link to determine the supplemental documents you must submit for your application. If you need to submit supplemental documentation you may do so by fax and/or mail. All items faxed or mailed must be accompanied by the bar coded cover sheet. Read: Link to page listing required attachments. Read: Link to CAQH/CORE EFT/ERA Re-association Information. Print, Complete, Sign & Link to Disclosure Form. Print, Complete, Sign & Link to W-9 Tax Form. Terms of Agreement I, the above provider, confirm to the best of my knowledge, the information supplied on this document is accurate and complete and is hereby released to Gainwell and the Alabama Medicaid Agency for the purpose of enrolling with Alabama Medicaid. I hereby authorize, consent to, and request the release to the Alabama Medicaid Agency/Gainwell of any and all records concerning me, including, but not limited to, employment records, government records, and professional licensing records, and any other information requested by the Alabama Medicaid Agency/Gainwell for purposes of acting on my application to be an enrolled provider under the Alabama Medicaid program. You will be submitting this enrollment application electronically. Therefore, your signature on this application will be electronic. By submitting this application electronically, you acknowledge that you understand that your electronic signature is binding to the same extent as your written signature. I accept 💹 I understand that my electronic signature is equivalent to written signature. Authorized Signature/Electronic Signature of LUIS Person Submitting Enrollment (Entering your name in the box to the right will constitute your electronic signature.) Title MR Submission Date 02/24/2023 Instructions for Summary Page If changes are required when viewing the Summary page, please select the appropriate link in the Table of Contents panel, navigate back to that page, and make changes. Note that if the Enrollment Type or Provider Type fields are modified on the Request Information page, that you will be required to navigate through the enrollment application wizard again and update all fields that are contingent upon these two fields.

#### Print Preview Layout



### 6.11.3 Provider Enrollment: Summary Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Confirm	Allows the user to confirm the Provider Enrollment summary information is correct and submit it.	Button	N/A	0
Finish Later	Allows the user to save the enrollment application and finish it at a later date.	Button	N/A	0
Print	Allows the user to print the Provider Enrollment summary information that is displaying in a pop-up box.	Button	N/A	0
Print, Complete, Sign & Submit:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to EFT Form.	Hyperlink	N/A	0
Print Preview	Allows access to a pop-up box so the user can preview the Provider Enrollment summary information before it is printed.	Pop-up Box	N/A	0

Field	Description	Field Type	Data Type	Length
Print, Sign & Submit:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to Signature Form.	Hyperlink	N/A	0
Read:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to page listing required attachments.	Hyperlink	N/A	0
Read & Print:	Hyperlink to the Alabama Medicaid website's Provider Enrollment Forms page to find link to Provider Agreement.	Hyperlink	N/A	0

# 6.11.4 Provider Enrollment: Summary Page Field Edit Error Codes

Field	Error Message	To Correct
This page contai	ns no error codes.	

### **6.11.5 Provider Enrollment: Summary Page Extra Features**

Field	Field Type	
Print Preview	Pop-up Box	
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.		

#### 6.12 PROVIDER ENROLLMENT: ENROLLMENT CREDENTIALS

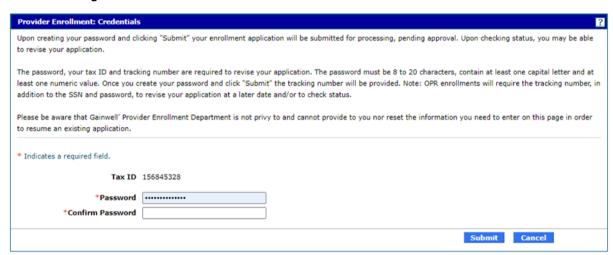
### 6.12.1 Provider Enrollment: Enrollment Credentials Page Narrative

The Provider Enrollment: Enrollment Credentials Page allows the provider to enter credential information such as tax ID and password. Once the provider enters the credential information and click Submit, a tracking number will be assigned. The tracking number, the provider's tax ID, and password will be used as the credentials to resume the enrollment application or track the status.

If the provider chooses to finish later, the enrollment application will be saved for 60 days. If the provider does not resume completing the enrollment application within the specified number of days, the application will be purged and the provider will need to start a new enrollment application.

#### 6.12.2 Provider Enrollment: Enrollment Credentials Page Layout

#### **Credentials Page for OPR Enrollment:**



#### 6.12.3 Provider Enrollment: Enrollment Credentials Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Confirm Password	Allows the user to confirm a password and submit application.	Field	Character	20
Password	Allows the user to enter a password and submit application.	Field	Character	20
Submit	Allows the user to submit the credential information and receive a tracking number.	Button	N/A	0
Tax ID	Displays the provider's Tax ID.	Displays	N/A	0

## 6.12.4 Provider Enrollment: Enrollment Credentials Page Field Edit Error Codes

Field	Error Message	To Correct
Confirm Password	Confirm Password is a required field.	Enter a valid password.
	Your password must be 8 to 20 characters in length, not be the same as your user id and contain a minimum of 1 numeric digit, 1 uppercase letter and 1 lowercase letter.	Enter required characters and length.
Password	Password is a required field.	Enter a valid password.
	Your password must be 8 to 20 characters in length, not be the same as your user id and contain a minimum of 1 numeric digit, 1 uppercase letter and 1 lowercase letter.	Enter required characters and length.

### 6.12.5 Provider Enrollment: Enrollment Credentials Page Extra Features

Field	Field Type		
None			

#### 6.13 PROVIDER ENROLLMENT: RESUME ENROLLMENT

## 6.13.1 Provider Enrollment: Resume Enrollment Page Narrative

The Provider Enrollment: Resume Enrollment Page allows the provider to enter an assigned Tracking Number, Tax ID and Password in order to resume an existing provider enrollment application. For further questions, providers can contact the Gainwell Provider Enrollment Department at 1-888-223-3630 (in state) or (334) 215-0111 (out of state). Please be aware that the Provider Enrollment Department is not privy to and cannot provide nor reset the information needed to enter on this page in order to resume an existing application.

#### 6.13.2 Provider Enrollment: Resume Enrollment Page Layout

Provider Enrollment: Resume Enrollment					
	Enter your assigned Tracking Number, Tax ID and Password in order to resume an existing provider enrollment application. For further questions, please feel free to contact Gainwell Provider Enrollment Department at 1-888-223-3630 (in state) or (334) 215-0111 (out of state).				
Please be aware that Gainwell Provide resume an existing application.	Please be aware that Gainwell Provider Enrollment Department is not privy to and cannot provide to you nor reset the information you need to enter on this page in order to resume an existing application.				
Note: For OPR Enrollments the pr	ovider's SSN (Social Security Number) must be entered where the Tax ID is required.				
* Indicates a required field.					
*Tracking Number					
*Tax ID	156845328				
*Password					
	Submit Cancel				

### 6.13.3 Provider Enrollment: Resume Enrollment Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Password	Allows the user to enter a password in order to resume an existing application.	Field	Character	20
Submit	Allows the user to submit required information in order to resume an existing application.	Button	N/A	0
Tax ID	Allows the user to enter a tax ID in order to resume an existing application.	Field	Character	10
Tracking Number	Allows the user to enter a tracking number in order to resume an existing application.	Field	Character	25

#### 6.13.4 Provider Enrollment: Resume Enrollment Page Field Edit Error Codes

Field	Error Message	To Correct
Password	Password is a required field.	Enter a valid password.

Field	Error Message	To Correct		
	Your password must be 8 to 20 characters in length, not be the same as your user id and contain a minimum of 1 numeric digit, 1 uppercase letter and 1 lowercase letter.	Enter required characters and length.		
Tax ID	Tax ID is a required field.	Enter a valid tax ID number.		
Tracking Number	Tracking Number is a required field.	Enter a valid tracking number.		
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.		

# 6.13.5 Provider Enrollment: Resume Enrollment Page Extra Features

Field	Field Type		
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.			

#### 6.14 PROVIDER ENROLLMENT: ENROLLMENT STATUS

### 6.14.1 Provider Enrollment: Enrollment Status Page Narrative

The Provider Enrollment: Enrollment Status Page allows the provider to enter an assigned tracking number and tax ID and click "Search" to check the current status of an application. For any further inquiries, please contact the Provider Enrollment Staff at 1-888-223-3630 (in state) or (334) 215-0111 (out of state).

#### 6.14.2 Provider Enrollment: Enrollment Status Page Layout

Provider Enrollment - Status	Back to Home	?
Enter your assigned tracking number and tax ID and click "Search" to check the current status of your application. For any further inquiries, please control Provider Enrollment Staff at 1-888-223-3630 (in state) or (334) 215-0111 (out of state).	act the Gainwell	
Note: For OPR Enrollments the provider's SSN (Social Security Number) must be entered where the Tax ID is required.  * Indicates a required field.		
*Tracking Number *Tax ID Number		
Search Cancel		

### 6.14.3 Provider Enrollment: Enrollment Status Field Descriptions

Field	Description	Field Type	Data Type	Length
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Search	Button that allows the user to view their enrollment status.	Button	N/A	0
Tax ID Number	Allows the user to enter a tax ID in order to check the status of an existing application.	Field	Character	10
Tracking Number	Allows the user to enter a tracking number in order to check the status of an existing application.	Field	Character	25

## 6.14.4 Provider Enrollment: Enrollment Status Page Field Edit Error Codes

Field	Error Message	To Correct
Tax ID	Tax ID is a required field.	Enter a valid tax ID number.
Tracking Number	Tracking Number is a required field.	Enter a valid tracking number.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.

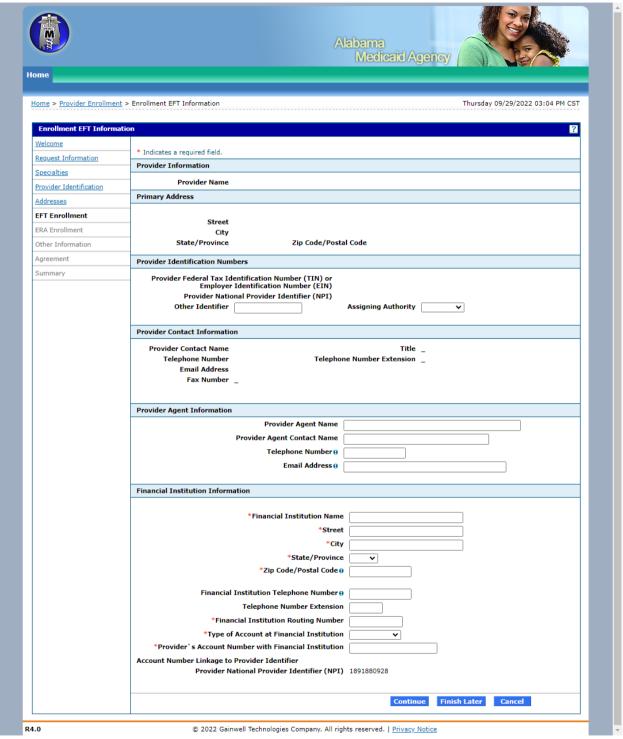
#### 6.14.5 Provider Enrollment: Enrollment Status Page Extra Features

Field	Field Type	
A hyperlink is provided to navigate users to the Alabama Medicaid Agency web site.		

#### 6.15 PROVIDER EFT ENROLLMENT: EFT ENROLLMENT PAGE

The EFT Enrollment page allows the provider to enter the contact information, bank name, address, and account information. Electronic Funds Transfer (EFT) is required in order for funds to be deposited to a provider's account.

### 6.15.1 Provider EFT Enrollment: EFT Enrollment Page Layout



## 6.15.2 Provider EFT Enrollment: EFT Enrollment Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Assigning Authority	Allows the user to select assigning authority.	Combo Box	Drop down List Box	0
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
City	Allows the user to enter the provider's city.	Field	Character	30
Contact Phone Ext	Contains information from the Request Information page	Field	Number (Integer)	4
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
Email Address	Contains information from the Addresses page	Field	Character	50
Fax Number	Contains information from the Addresses page	Field	Number (Integer)	10
Financial Institution Name	Allows the user to enter financial institution name.	Field	Character	39
Financial Institution Routing Number	Allows the user to enter financial institution routing number.	Field	Number (Integer)	9
Financial Institution Telephone Number	Allows the user to enter financial institution telephone number.	Field	Number (Integer)	10
Other Identifier	Allows the user to enter other identifier.	Field	Character	15
Provider Agent Name	Allows the user to enter provider agent name.	Field	Character	50
Provider Agent Contact Name	Allows the user to enter provider agent contact name.	Field	Character	50
Provider Contact Name	Contains information from the Request Information page	Field	Character	50
Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)	Contains information provided in the Provider Identification page	Field	Number (Integer)	9

Field	Description	Field Type	Data Type	Length
Provider Name	Contains information provided in the Provider Identification page	Field	Character	50
Provider National Provider Identifier (NPI)	Contains information provided in the Provider Identification page	Field	Number (Integer)	10
Provider`s Account Number with Financial Institution	Allows the user to enter provider's account number with financial institution.	Field	Number (Integer)	17
State/Province	Allows the user to select state.	Combo Box	Drop down List Box	0
Street	Allows the user to enter street.	Field	Character	30
Telephone Number	Contains information from the Request Information page	Field	Number (Integer)	10
Telephone Number Extension	Contains information from the Request Information page	Field	Number (Integer)	4
Title	Contains information from the Request Information page	Field	Character	10
Type of Account at Financial Institution	Allows the user to select type of account at financial institution.	Combo Box	Drop down List Box	0
Zip Code/Postal Code	Allows the user to enter zip code.	Field	Number (Integer)	10

### 6.15.3 Provider EFT Enrollment: EFT Enrollment Field Edit Error Codes

Field	Error Message	To Correct
City	City is a required field.	Enter a valid city.
Email Address	Email Address is a required field.	Enter a valid email address.
Financial Institution City	Financial Institution City is a required field.	Enter a valid financial institution city.
Financial Institution Name	Financial Institution Name is a required field.	Enter a valid financial institution name.
Financial Institution State	Financial Institution State is a required field.	Enter a valid financial institution state.
Financial Institution Zip Code	Financial Institution Zip Code is a required field.	Enter a valid financial institution zip code.
Provider`s Account Number with Financial Institution	Provider`s Account Number with Financial Institution is a required field.	Enter a valid provider`s account number with financial institution.

Field	Error Message	To Correct
	Provider's Account Number with Financial Institution must be 9 character(s) in length.	Enter a valid provider`s account number with financial institution.
	Provider`s Account Number with Financial Institution is an invalid numeric value.	Enter a valid provider`s account number with financial institution.
	Provider`s Account Number with Financial Institution cannot be all the same digit.	Enter a valid provider`s account number with financial institution.
Street	Street is a required field.	Enter a valid street.
State/Province	State/Province is a required field.	Enter a valid state/province.
Type of Account at Financial Institution	Type of Account at Financial Institution is a required field.	Enter a valid type of account at financial institution.
Zip Code/Postal Code	Zip Code/Postal Code is a required field.	Enter a valid zip code/postal code.

# 6.15.4 Provider EFT Enrollment: EFT Enrollment Page Extra Features

Field	Field Type
N/A	

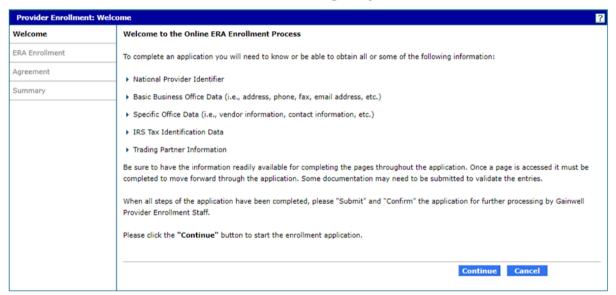
#### 6.16 PROVIDER ERA ENROLLMENT: WELCOME

#### 6.16.1 Provider ERA Enrollment: Welcome Page Narrative

Electronic Remittance Agreement (ERA) Enrollment allows providers and authorized delegates to enter all pertinent ERA enrollment information via a wizard. The enrollment wizard captures key provider data such as contact information, trading partner information, and demographics such as names, identifiers, and locations.

The ERA Enrollment wizard allows the provider to navigate through each page of ERA enrollment, from the trading partner information in the first page, to the final print on the last page. The provider can create a print file for future reference and bar coded cover sheet for submissions of supplemental documentation. A tracking number is also provided so that providers can check the status of their enrollment request.

#### 6.16.2 Provider ERA Enrollment: Welcome Page Layout



#### 6.16.3 Provider ERA Enrollment: Welcome Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Cancel	Button that allows the user to cancel the process and return to the Provider ERA Enrollment page.	Button	N/A	0
Continue	Button that allows the user to begin the ERA enrollment process.	Button	N/A	0

### 6.16.4 Provider ERA Enrollment: Welcome Page Field Edit Error Codes

Field	Error Message	To Correct
No field edits found for this panel.		

#### 6.16.5 Provider ERA Enrollment: Welcome Page Extra Features

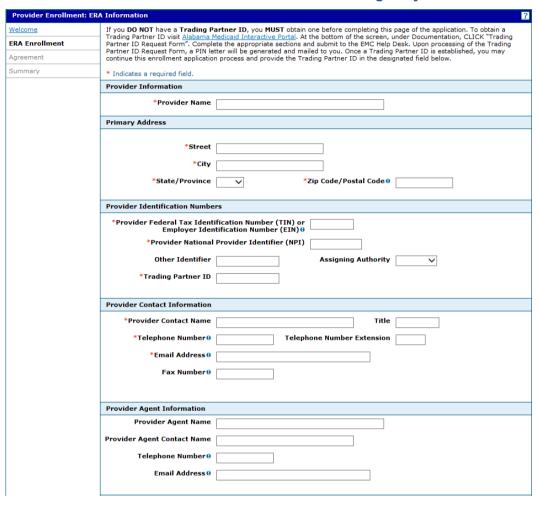
Field	Field Type	
N/A		

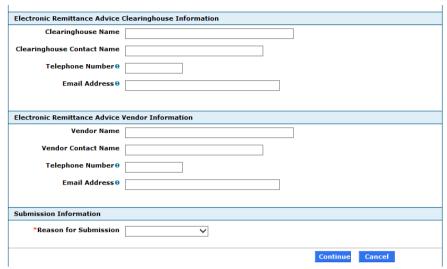
#### 6.17 PROVIDER ERA ENROLLMENT: ERA ENROLLMENT

#### 6.17.1 Provider ERA Enrollment: ERA Enrollment Page Narrative

The ERA Enrollment page allows the provider to enter contact information, trading partner ID, address, and clearinghouse/vendor information. ERA is required in order for providers to access an electronic claims detail file, specifically the 835 transaction.

#### 6.17.2 Provider ERA Enrollment: ERA Enrollment Page Layout





## 6.17.3 Provider ERA Enrollment: ERA Enrollment Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Assigning Authority	Allows the user to select assigning authority.	Combo Box	Drop down List Box	0
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
City	Allows the user to enter provider name.	Field	Character	30
Clearinghouse Contact Name	Allows the user to enter clearinghouse contact name.	Field	Character	50
Clearinghouse Name	Allows the user to enter clearinghouse name.	Field	Character	50
Continue	Button that allows the user to navigate to the next page of the enrollment process.	Button	N/A	0
Email Address	Allows the user to enter email address.	Field	Character	50
Fax Number	Allows the user to enter fax number.	Field	Number (Integer)	10
Other Identifier	Allows the user to enter other identifier.	Field	Character	15
Provider Agent Name	Allows the user to enter provider agent name.	Field	Character	50
Provider Agent Contact Name	Allows the user to enter provider agent contact name.	Field	Character	50

Field	Description	Field Type	Data Type	Length
Provider Contact Name	Allows the user to enter provider contact name.	Field	Character	50
Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)	Allows the user to enter TIN/EIN.	Field	Number (Integer) Field	
Provider Name	Allows the user to enter provider name.	Field	Character	50
Provider National Provider Identifier (NPI)	Allows the user to enter NPI.	Field	Number (Integer)	10
Reason for Submission	Allows the user to select reason for submission.	Combo Box	Drop down List Box	0
State/Province	Allows the user to select state.	Combo Box	Drop down List Box	0
Street	Allows the user to enter street.	Field	Character	30
Telephone Number	Allows the user to enter telephone number.	Field	Number (Integer)	10
Telephone Number Extension	Allows the user to enter telephone number extension.	Field	Number (Integer)	4
Title	Allows the user to enter title of the provider contact.	Field	Character	10
Trading Partner ID	Allows the user to enter trading partner id.	Field	Character	35
Vendor Contact Name	Allows the user to enter vendor contact name.	Field	Character	50
Vendor Name	Allows the user to enter vendor name.	Field	Character	50
Zip Code/Postal Code	Allows the user to enter zip code.	Field	Number (Integer)	10

### 6.17.4 Provider ERA Enrollment: ERA Enrollment Field Edit Error Codes

Field	Error Message	To Correct
City	City is a required field.	Enter a valid city.
Email Address	Email Address is a required field.	Enter a valid email address.
Provider Name	Provider Name is a required field.	Enter a valid provider name.
Provider Contact Name	Provider Contact Name is a required field.	Enter a valid provider contact name.
Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN)	Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN) is a required field.	Enter a valid Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN).
Provider National Provider Identifier (NPI)	Provider National Provider Identifier (NPI) contains invalid characters.	Enter a valid provider National Provider identifier (NPI).
Reason for Submission	Reason for Submission is a required field.	Enter a valid Reason for Submission.
Street	Street is a required field.	Enter a valid street.
State/Province	State/Province is a required field.	Enter a valid state/province.
Telephone Number	Telephone Number is a required field.	Enter a valid Telephone Number.
Trading Partner ID	Trading Partner ID is a required field.	Enter a valid Trading Partner ID.
Zip Code/Postal Code	Zip Code/Postal Code is a required field.	Enter a valid zip code/postal code.

# 6.17.5 Provider ERA Enrollment: ERA Enrollment Page Extra Features

Field	Field Type		
N/A			

#### 6.18 PROVIDER ERA ENROLLMENT: AGREEMENT

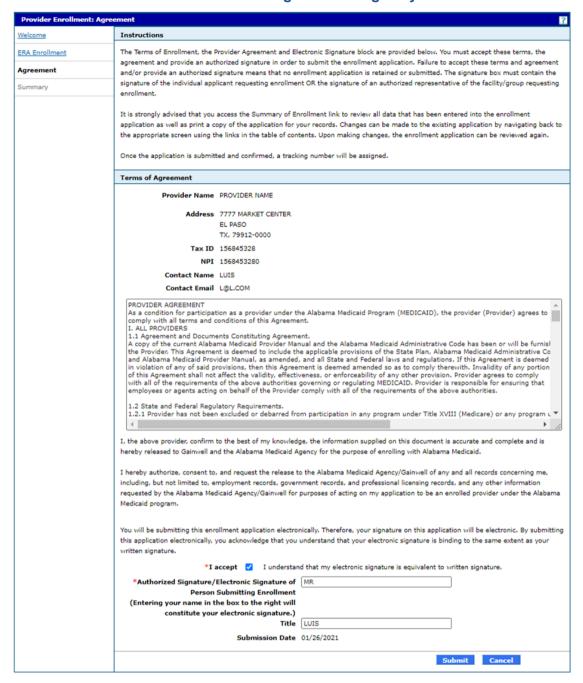
### 6.18.1 Provider ERA Enrollment: Agreement Page Narrative

The ERA Enrollment Agreement page allows the provider to view the Terms of Enrollment, Provider Agreement and Signature requirements. The provider must accept the terms, agreement and provide an electronic signature in order to submit the enrollment application. Failure to do so means that no enrollment application is retained or submitted. The provider must also access, print, sign, fax and mail with the bar-coded cover sheet, as well as other supplemental documentation. The Signature box must contain the signature of the individual applicant requesting enrollment OR the signature of an authorized representative of the facility/group requesting enrollment.

It is strongly advised that the provider access the Summary of Enrollment link to review all data that has been entered into the enrollment application. Changes can be made to the existing application by navigating back to the appropriate screen using the links in the table of contents. Upon making changes, the enrollment application can be reviewed again.

Once the application is submitted and confirmed, a tracking number will be assigned.

#### 6.18.2 Provider ERA Enrollment: Agreement Page Layout



#### 6.18.3 Provider Enrollment: Agreement Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Authorized Signature/Electronic Signature of Person Submitting Enrollment	Allows the user to enter the name of the individual signing the agreement.	Field	Character	50
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0

Field	Description	Field Type	Data Type	Length
Contact Name	Displays the contact name of the provider enrollment contract for the provider.	Displays	N/A	0
Contact Email	Displays the contact email of the provider enrollment contract for the provider.	Displays	N/A	0
I accept	Allows the user to select the check box next to 'I accept'. This box must have a check indicating the electronic signature is equivalent to the written signature.	Check Box	N/A	0
NPI	Displays the provider's National Provider Identifier.	Displays	N/A	0
Provider Name	Display Provider's name.	Displays	N/A	0
Submission Date	Displays the current date.	Displays	N/A	0
Submit	Allows the user to submit the application.	Button	N/A	0
Tax ID	Displays the provider's Tax ID,	Displays	N/A	0
Title	Allows the user to enter the title, if applicable, of the individual signing the agreement.	Field	Character	50

### 6.18.4 Provider ERA Enrollment: Agreement Page Field Edit Error Codes

Field	Error Message	To Correct
I Accept	I Accept is a required field.	Click the check box to show a check.
Title	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.
Your Signature	Authorized Signature/Electronic Signature of Person Submitting Enrollment is a required field.	Enter your name.
	The text field contains invalid characters. Acceptable characters include [a-z], [A-Z], [0-9], spaces and characters '.?!,()-+:;	Enter acceptable characters.

### 6.18.5 Provider ERA Enrollment: Agreement Page Extra Features

Field	Field Type
N/A	

#### 6.19 PROVIDER ERA ENROLLMENT: SUMMARY

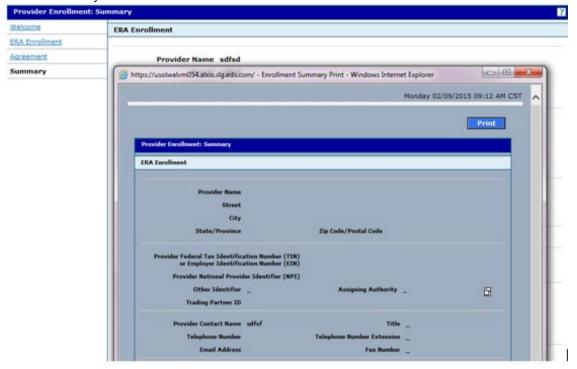
#### 6.19.1 Provider ERA Enrollment: Summary Page Narrative

The ERA Enrollment Summary Page allows the provider to review and make any revisions to previous pages as needed. The provider is **strongly** encouraged to verify if the information on the summary is correct. If the provider needs to make changes it can be done by selecting the appropriate page(s) in the table of contents. If all information is correct the provider is **strongly** encouraged to print a copy of the summary for your records. The provider must click '**Confirm**' for the application to be submitted for review.

## 6.19.2 Provider ERA Enrollment: Summary Page Layout



#### **Print Preview Layout**



### 6.19.3 Provider ERA Enrollment: Summary Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Cancel	Button that allows the user to cancel the process and return to the Provider Enrollment page.	Button	N/A	0
Confirm	Allows the user to confirm the Provider Enrollment summary information is correct and submit it.	Button	N/A	0
Print	Allows the user to print the Provider Enrollment summary information that is displaying in a popup box.	Button	N/A	0
Print Preview	Allows access to a pop-up box so the user can preview the Provider Enrollment summary information before it is printed.	Pop-up Box	N/A	0

### 6.19.4 Provider ERA Enrollment: Summary Page Field Edit Error Codes

Field	Error Message	To Correct
This page contains no error codes.		

### 6.19.5 Provider ERA Enrollment: Summary Page Extra Features

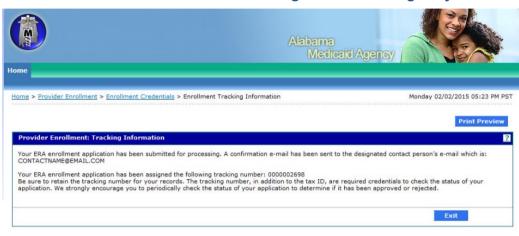
Field	Field Type
Print Preview	Pop-up Box
N/A	

#### 6.20 PROVIDER ERA ENROLLMENT: TRACKING INFORMATION

## 6.20.1 Provider ERA Enrollment: Tracking Information Page Narrative

Once the provider enters the credential information and clicks Submit, a tracking number will be assigned. This tracking number is provided on the ERA Tracking Information page. This tracking number, along with the tax ID, will be needed to check the status of the application.

### 6.20.2 Provider ERA Enrollment: Tracking Information Page Layout



R4.0 © 2015 Hewlett-Packard Development Company, L.P. All rights reserved. | Privacy Notice

#### 6.20.3 Provider ERA Enrollment: Tracking Information Page Field Descriptions

Field	Description	Field Type	Data Type	Length
Exit	Button that allows the user to exit the process and return to the Provider Enrollment page.	Button	N/A	0
Print Preview	Allows access to a pop-up box so the user can preview the Provider Enrollment summary information before it is printed.	Pop-up Box	N/A	0

#### 6.20.4 Provider ERA Enrollment: Tracking Information Page Field Edit Error Codes

Field	Error Message	To Correct
This page contains no error codes.		

#### 6.20.5 Provider ERA Enrollment: Tracking Information Page Extra Features

Field	Field Type
Print Preview	Pop-up Box
N/A	

### 7 HELP

Each page of the enrollment application has a help icon located in the upper right hand corner of the page. Help text will display when the user clicks on the icon.

Provider Enrollment is available to answer questions concerning the provider enrollment process and Provider enrollment web portal.

NOTE	
Passwords cannot be reset or retrieved by Gainwell staff.	

Phone	Mail
1(334) 215-0111	Gainwell Technologies
	Provider Enrollment
1(888) 223-3630	301 Technacenter Drive
	Montgomery, Al 36117
Fax - 1(334) 215-4298	or
	P.O. Box 241685
	Montgomery, AL 31624