

HURRICANE IRMA Emergent Enrollment for Providers Servicing Displaced Recipients

The Florida Agency for Health Care Administration (Agency) is coordinating the continued care for Florida Medicaid recipients that may be displaced due to the impacts of Hurricane Irma. It is critical that healthcare is not disrupted for the many residents who may be forced to evacuate.

For Medicaid providers within the State of Florida that are not enrolled with Florida Medicaid, **along with out-of-state providers who are providing services to our displaced Florida residents**, Florida Medicaid is waiving the requirements to submit documentation showing the nature of the treatment, as well as other normally-required information. Until further notice, Florida Medicaid will accept claims with only the following requirements:

- A fully completed claim form containing the provider's active National Provider Identifier (NPI), along with the provider's SSN/FEIN;
- A signed [Florida Medicaid Provider Agreement \(MPA\)](#); (choose institutional or non-institutional)
- A copy of the provider's professional license; and
- An optional signed [Florida Medicaid Electronic Funds Transfer \(EFT\) Authorization Agreement](#), if providers choose to receive payment electronically.

Providers providing services to displaced Florida Medicaid recipients can email their claims, along with the required MPA, copy of professional license, and an optional EFT form, to Florida Medicaid's fiscal agent, DXC Technology at FL-emergent-enroll@hpe.com.

Please note: Pharmacy Providers assisting any fee-for-service Florida Medicaid or Children's Medical Services Network (CMSN) Hurricane Irma displaced recipients, please contact Magellan's emergency pharmacy support center at 1-800-424-4524, option 5, and then option 1. The emergency pharmacy support center will assist with claims adjudication for displaced recipients.

This is a temporary measure designed to facilitate the claims payment process for those providers caring for the needs of our Medicaid recipients. Thank you for your help in ensuring the continuity of care and safety for our Florida Medicaid recipients during and after Hurricane Irma.