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To: All Providers

RE: EDS Systems Maintenance

An important message affecting all providers who utilize the Medicaid system during weekend hours

On Friday, October 19, 2007 at 9:00 p.m. until Sunday, October 21, 2007 at 3:00 p.m., the EDS claims processing system will undergo system maintenance.

Providers will still be able to submit batches of claims via the web server, but claims will not be processed during the outage window.

It is important to remember that claims cannot be processed during the system maintenance.

During this outage, interactive, voice response (including eligibility checks through the AVRS system) or web transactions will not be functional.

It is possible that the necessary maintenance may be completed earlier than noon on Sunday, October 21st. All systems will be available as soon as the maintenance is complete.

Questions on this notice can be directed to EDS at 1-800-688-7989.

October 4, 2007